

Route Management - SKY Energy

Last Modified on 05/21/2026 1:45 pm CDT

Overview

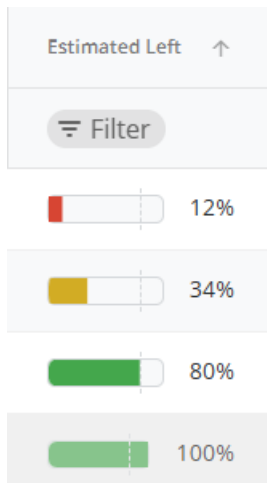
Agvance Energy Dispatch users can view route lists displayed in a grid populated by the first 500 *Ready* status energy work and delivery orders based on ticket number (highest to lowest).

The list can be narrowed down by selecting the **Filter** icon and entering a filter criteria on any grid cell or with the search bar located in the header. When typing, the grid will populate based on the text entered. Choose the **Ellipsis** at the top to *Reset Grid* from filtering or *Autofit Columns*.

Ticket Number	Out Of Gas	Estimated Left	Ticket Type	Status	Location ID	Location	Call In Date	Scheduled Date	Due Date
4018	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	10/22/2024	--	10/29/24
4017	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	10/16/2024	--	10/22/24
4016	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	10/16/2024	--	10/23/24
4015	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	10/16/2024	--	10/23/24
4014	No	80%	Product Delivery Order	Ready	00MAIN	Main Plant	09/10/2024	--	09/10/24
4013	No	80%	Product Delivery Order	Ready	00MAIN	Main Plant	08/07/2024	--	08/07/24
4012	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	01/18/2024	--	01/18/24
4011	No	50%	Product Delivery Order	Ready	00MAIN	Main Plant	01/18/2024	--	01/18/24
4010	No	50%	Product Delivery Order	Ready	00MAIN	Main Plant	01/18/2024	--	01/18/24

Columns displaying include:

- Ticket Number – Formerly known as *Call In ID*. Clicking will show a full page view of the Product Delivery Order information.
- Out of Gas – If the order was marked Out of Gas the column will display, *Yes*. If the order was not marked Out of Gas the column will display *No*.
- Estimated Left (%) – If a tank has a reading within the last 5 days, a percentage bar will show along with percentage amount.



- Very low/Critical, under 25%, will be seen as red.
- Low levels but not yet critical, 26% - 50% will be seen as yellow.
- Normal levels, 51% - 100%, will be green.
- If a tank does not have a tank reading within the last 5 days, the cell will display a double dash (- -) or empty.

Note: The dotted line on the 80% level is to give a better reference based on propane fill % standards.

- Ticket Type – Will display as *Product Delivery Order* or *Energy Work Order*
- Status – This column defaults to show *Incomplete* first.
- Location ID
- Location
- Call In Date
- Schedule Date
- Due Date
- Complete Date
- Customer ID
- Customer – To view more Customer details, select the Customer name link to open that specific Customer's SKY Customer Overview page. Read more about the [SKY Customer Overview](#) page.
- Credit Status
- Tank Serial Number – Navigates to the Tank Information page.
- Tank Description
- Product ID
- Product Name
- Deliver By
- Tank Size
- Tank Address
- Tank City
- Tank State

- Tank Zip
- Salesperson
- Driver Name
- Route
- Region
- Geo Reference

Note: Any field without data will show a double dash (--).

The **Filter** button can be selected to narrow down scheduled Routes by *Location, Status, Driver, Tank Type, Region, Route, Product, Out of Gas, and Date (Call In Date, Due Date, Scheduled Date, Completed Date)*. After selecting desired filter options, choose **Apply Filters**. To reset the filters, open the **Filter** panel, scroll to the bottom and select **Reset Filters**.



Ticket Type

- Both
- Product Delivery Order
- Energy Work Order

Delivery ▲


Out of Gas

- Both
- Yes
- No

Date ▲


Filter by Date



Start-End 

MM/DD/YYYY-MM/DD/YYYY

Apply Filters

 Unapplied filter changes

Reset Filters

For more information on how to use the SKY Energy Route Management grid see, [Using Grids in Agvance SKY](#).