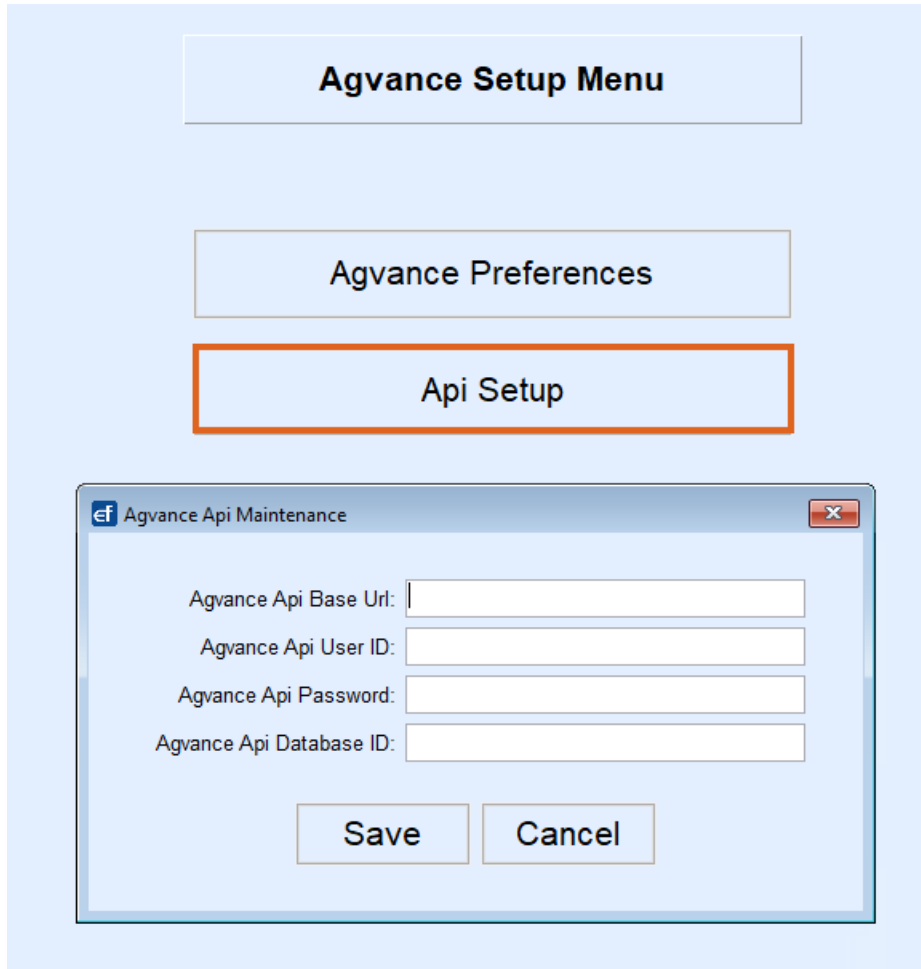


Agvance and Energy Force Automated Tank Import to Agvance

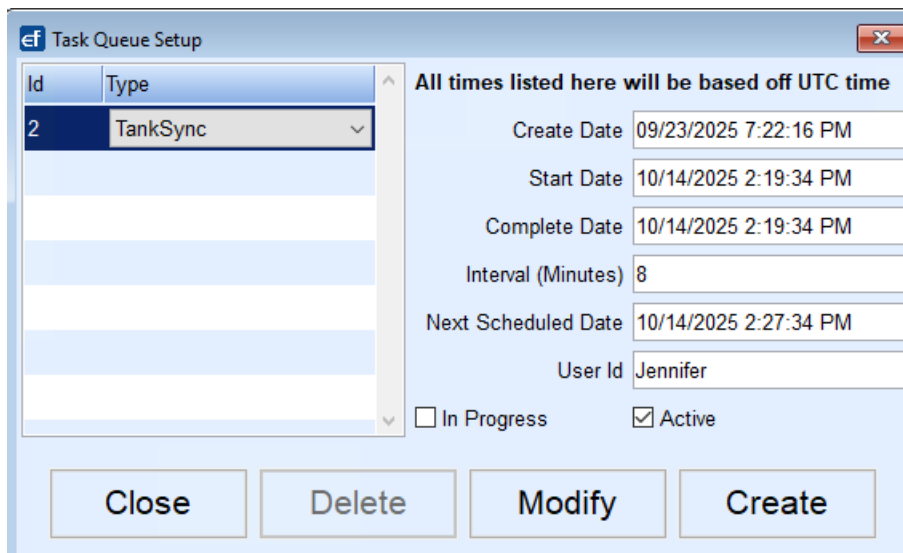
Last Modified on 06/24/2026 1:51 pm CDT

Setup Steps

1. Two system settings will need updated at *Supervisor Menu / Set Up Options / Agvance Setup Menu / Agvance Preferences*. The *API Settings*, also found in the *Agvance Setup Menu*, will need filled in as well.



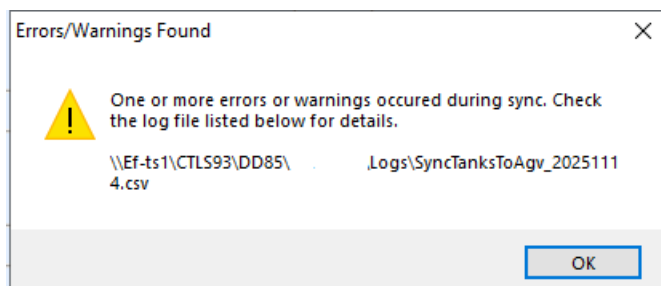
- a. `ImportCustFromAgv` – Set to Y in order to use this new method.



- Select **Create**.
- Select *TankSync* from the *Type* drop-down.
- Enter the *Interval (Minutes)* for how often the update should run.
- Checkmark the task as *Active* and select **Save**.
- All of the date fields as well as the *User Id* field will fill in automatically.

Errors/Warnings

If an error or warning occurs when running the tank sync export process an error message will be displayed. All tanks without errors will still update.



All tanks that are synced will be written to a csv file in the *Logs* folder. The folder can be found at *CTLS93/DD85/Logs*. Only 1 log file will be generated and will be overwritten daily.

SyncTanksToAgv_20251113.csv	11/13/2025 12:19 ...
SyncTanksToAgv_20251112.csv	11/12/2025 2:42 PM
SyncTanksToAgv_20251111.csv	11/11/2025 3:06 PM
SyncTanksToAgv_20251110.csv	11/10/2025 10:53 ...
SyncTanksToAgv_20251107.csv	11/07/2025 1:44 PM
SyncTanksToAgv_20251106.csv	11/06/2025 10:10 ...
SyncTanksToAgv_20251105.csv	11/05/2025 4:45 PM

The file contains the following fields:

- **Date and time stamp** of when the sync was processed. This will be in a row by itself with all of the tanks synced at that time listed below. If there are no tanks listed that means there were no new or modified tanks to sync at the time it was processed.
- **Status** – This will display *Success* or *Error*.
- **CustID** – This is the Agvance Customer ID.
- **Size** – Tank Size
- **Last Delivery Gauge**
- **Last Delivery Date** – If the *Last Delivery Date* is left as 00/00/0000, the *Last Delivery Date* in Agvance will populate with the current date.
- **Serial Number**
- **Inactive** – This is a *True* or *False* field.
- **EF Location** – This is the location on the customers tank information.
- **Agv Location** – This is the location from the *Setup / Energy Force* cross reference table corresponding to the Energy Force location.
- **Description** – Tank Name/Tank Description
- **Route**
- **Tank Owner Name** – The *Owner Name* in Agvance will populate with the *Customer Name* in Energy Force, with a maximum of 30 characters.
- **Tank Address**
- **Tank City**
- **Tank State**
- **Tank Zipcode**
- **Tank Latitude**
- **Tank Longitude**
- **Tank Directions**
- **EF Product ID** – The default product on the tank in Energy Force.
- **Ag Dept ID** – This is the *Dept ID* from the *Setup / Energy Force* cross reference table corresponding to the *Energy Force Dept Code*.
- **Tank Guid** – Unique tank identifier. This is the field used to identify which tank to update or create.
- **Errors**
- **Warning**

Note: If *Alternate ID's* are used, the Energy Force *Customer Number* must be filled in for the customer to be synced.