

Motor Fuel Troubleshooting

Last Modified on 10/30/2025 4:01 pm CDT

Motor fuel reporting can be off due to a very limited number of things.

Was a Location, Inventory Department, and/or Product added?

Yes

The Product must be set up in the *Motor Fuel Product* grid at *Accounting / Motor Fuel / Setup / Motor Fuel Products*.

Correction: Add the Product with the correct Product Code.

No

Issue: The sale or purchase does not have the correct Schedule applied.

Correction: Edit the Schedule at *Motor Fuel / Reports / Preview Sales (or Preview Purchases)*.

Issue: The Origin City and/or State is incorrect or blank.

Correction: Edit the Origin City and/or State at *Motor Fuel / Reports / Preview Sales (or Preview Purchases)*.

Issue: The Destination City and/or State is incorrect or blank.

Correction: Edit the Destination City and/or State at *Motor Fuel / Reports / Preview Sales (or Preview Purchases)*.

Issue: The transaction date is wrong.

Correction: Void/Reverse the transaction and re-enter with the correct date.

Make sure the Purchase Invoice and Purchase Receipt dates are within the date range.