NMI Gateway Portal

Our partner, NMI, will be making updates to the Gateway Portal to strengthen security and safeguard your business. Starting October 1, 2025, all users must meet new authentication requirements designed to reduce risk and enhance account protection.

Beginning on that date, Two-Factor Authentication (2FA) must be enabled, or your password must be updated every 90 days. Two-Factor Authentication is a security method that requires users to verify their identity using both a password and a second factor, such as a code sent to a phone or email.

If choosing to reset your password instead of using 2FA, you will receive a reminder when it is time to update. Please note that passwords must now be at least 12 characters long to meet these new security standards.

If 2FA is not enabled, your password must be updated every 90 days. To avoid any potential service interruptions, it is recommended to enable 2FA as soon as possible. This can be done in one of two ways:

Option 1:

1. Sign into the Merchant Portal.
2. Go to the top-right corner of screen and select **My Settings**.
3. Choose *Two-Factor Auth*.

Option 2:

1. Sign into the Merchant Portal.
2. On the left-hand side panel, select **Options**.
3. Choose *Two-Factor Auth*.

For more information, see **Two-Factor Authentication Setup**.

To help prepare, a reminder message will appear within the Gateway Portal in September.

Thank you for your attention to these important updates and for your continued commitment to secure and seamless payment experiences. Please reach out to **support@agvance.net** with any questions or for assistance.