

Orders - SKY Energy

Last Modified on 11/08/2024 10:37 am CST

A listing of all Energy Product Delivery Orders is available in SKY Energy. The list can be narrowed down by selecting the **Filter** icon and entering a filter criteria or any grid cell with the search bar located in the header. When typing, the grid will populate based on the text entered. Choose the **Ellipsis** at the top to Reset Grid from filtering or Autofit Columns.

Ticket N...	Location	Call In ...	Due Date	Status	Customer	Phone	Tank Se...	Order T...	Tank De...	Route	Region
1	Main Plant	10/30/2017	10/30/2017	Incomplete	James Ade	217-562-25...	250156	Gallons	Home Heat	North	East
2	Main Plant	11/01/2017	11/01/2017	Incomplete	Donna Roper	217-632-24...	354161	Gallons	Home Heat	South	West
1002	Main Plant	10/30/2020	10/30/2020	Incomplete	James Ade	217-562-25...	250156	Gallons	Home Heat	North	East
3005	Main Plant	01/25/2023	01/25/2023	Incomplete	Tommy Tester	217-774-99...	A123C589	Percent	Home Heat	--	--
3009	Main Plant	12/17/2023	01/17/2024	Incomplete	Tommy Tester	217-774-99...	A123C589	Percent	Home Heat	--	--
4009	Main Plant	01/17/2024	01/17/2024	Incomplete	Tommy Tester	217-774-99...	461235	Percent	Grain Dryer	South	East
4010	Main Plant	01/17/2024	01/17/2024	Incomplete	Tommy Tester	217-774-99...	A123C589	Percent	Home Heat	--	--
4013	Main Plant	08/06/2024	08/06/2024	Incomplete	Barry Anderson	217-226-23...	85975465	Percent	BA Tank	North	East
4014	Main Plant	09/09/2024	09/09/2024	Incomplete	Barry Anderson	217-226-23...	85975465	Percent	BA Tank	North	East
3	Main Plant	11/01/2020	11/01/2020	Completed	Bob Cowgill	217-774-29...	350124	Gallons	Grain Dryer	South	East

Columns displaying include:

- *Ticket Number* – Formerly known as *Call In ID*.
- *Location*
- *Call In Date*
- *Due Date* – This column defaults to ascending (oldest date at the top).
- *Status* – This column defaults to show *Incomplete* first.
- *Customer*
- *Phone*
- *Tank Serial Number*
- *Order Type*

- *Tank Description*
- *Route*
- *Region*

Note: Any field without data will show a double dash (--).

For more information on how to use the Energy Product Delivery Order grid see, [Using Grids in Agvance SKY](#).

To view more Customer details, select the Customer name link to open that specific Customer's **SKY Customer Overview** page. Read more about the [SKY Customer Overview](#) page.