Sending Notifications SMTP Settings

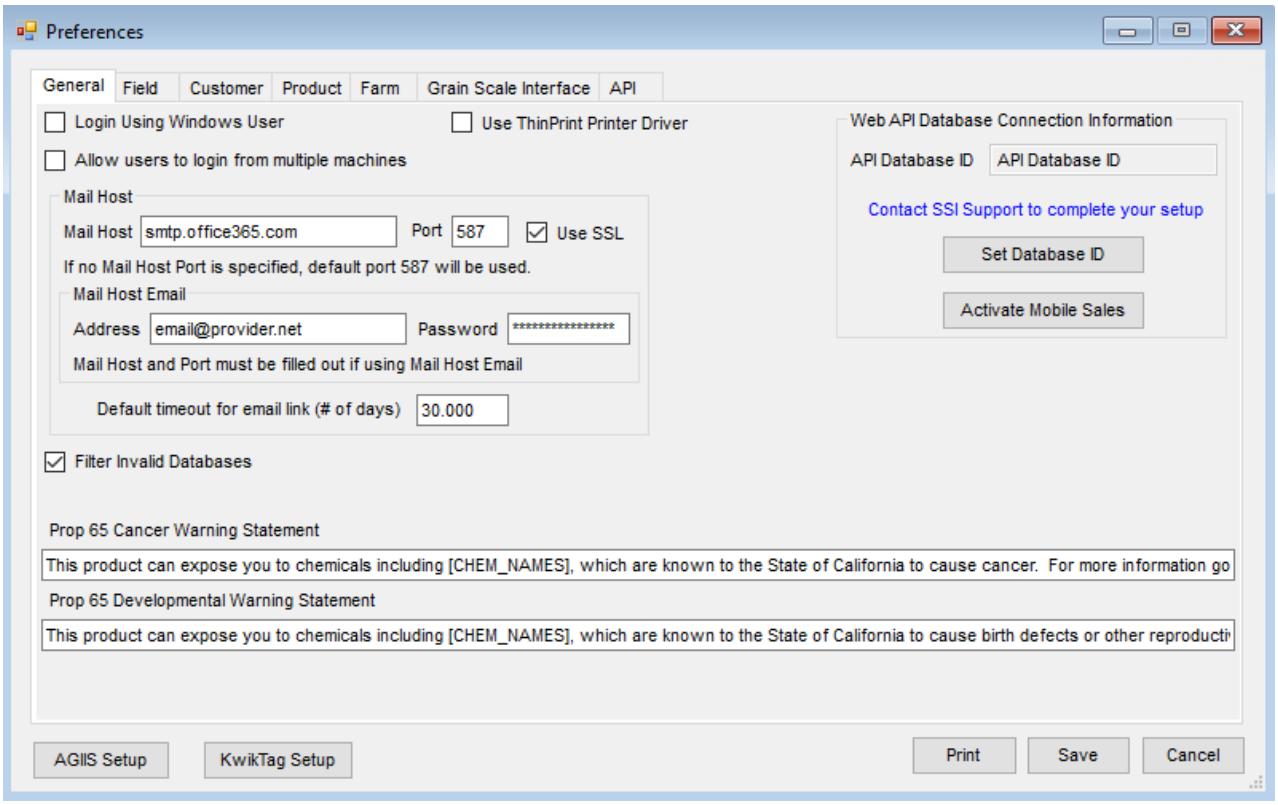
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When sending out Grower360 or Agvance SKY notifications, the sender email will display as *{company_subdomain}@grower360.net* unless SMTP settings are set in Agvance Windows at *Hub / Setup / Company Preferences*.

- Agvance Ops and Agvance SKY Dispatch use SMTP settings from Agvance Windows if available. If not, the email will come from noreply@agvance.net.
- The Grower360 Welcome invite emails will never use SMTP. They will always come from no-reply@grower360.net.
- The Grower360 Reset Password emails will never use SMTP. They will come from {company_subdomain}@grower360.net.

> If SMTP settings are set up in Agvance Windows and *Port* 25 is being used, Grower360 notifications (Contracts, Notifications, Bookings, etc.) will not send.

If all information in the *Mail Host* section is populated (and correct), emails will come from the address listed in the *Address* field in the *Mail Host Email* area. The *Port* must be encrypted *Port* 587 for Agvance SKY notifications to be sent. If using *Port* 25 (unencrypted port), Agvance SKY notifications will not send.



If the SMTP is not set up properly or fails to send the email, the*{company_subdomain}@grower360.net* format will be used.

Note: If *Port* 25 is selected, connecting to the SMTP host will time out. It will NOT fail back to the other format and the Grower360 notifications will not be delivered.