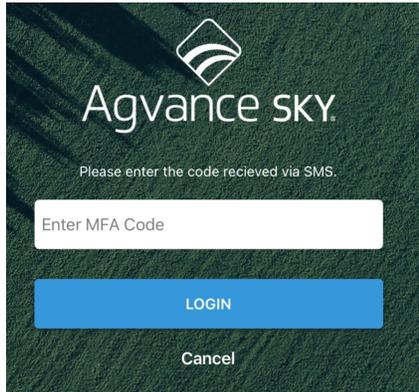# Blend Tickets - Inform

Last Modified on 11/05/2024 9:04 am CST

If Multi-Factor Authentication is enabled in SKY, the following screen will display upon signing into Inform. Enter the code received either via text or authenticator app. See **here** for more information on Multi-Factor Authentication.

When opening the app, a listing of Blend Tickets displays. Ticket details including the Customer, Field, Field Size, and job status are available. Choosing **Expand** displays additional information.

Tap **Select** or press and hold a Blend Ticket to enter *Select* mode. From there, tap the desired jobs then choose **Set Status** to change set the ticket to *Ready* or *On Hold*.

**Note:** Only unassigned jobs can have their statuses changed.
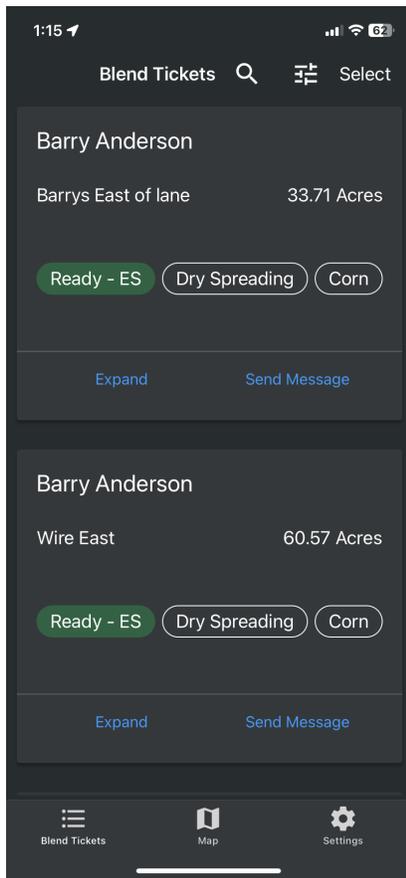
Select the **Search** icon to search for a specific customer or Blend Ticket.

Tap the **Filters** icon to filter jobs by *Salesperson Assignment, Ticket Status, Ticket Type, Requested Date Range, Location, Crop, Crop Chemistry, Custom Tag,* or *Type of Work.*

Select **Send Message** to communicate with a dispatcher regarding that specific job.

Selecting a job displays *Job Information* and *Products.* The *Priority* and *Requested Date* can be changed here by selecting the current values. To remove the *Requested Date* choose the red **X**.
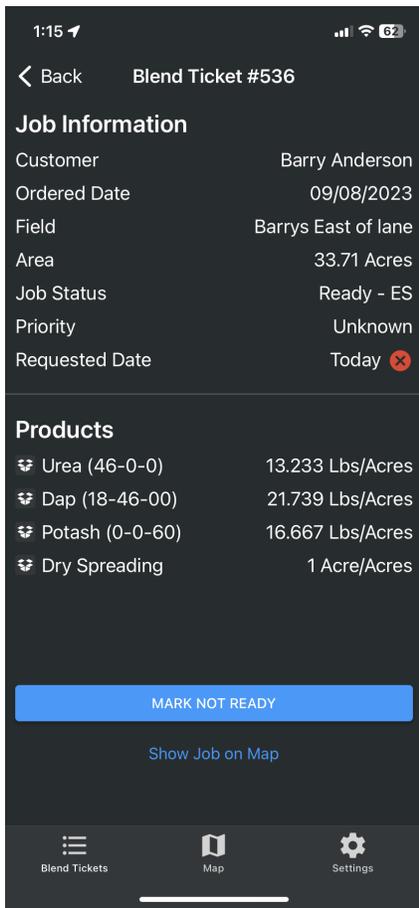
Choose **MARK NOT READY** or **MARK AS READY** to update the status of the Blend Ticket. Tap **Show Job on Map** to display the *Map* view.