

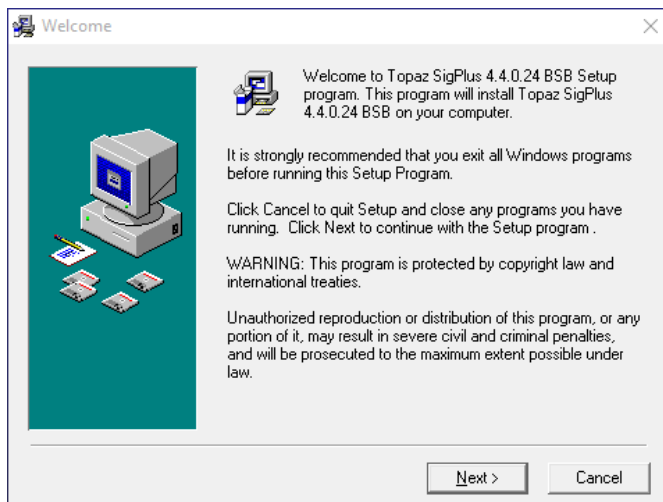
Topaz Signature Pad Install

Last Modified on 11/22/2022 10:46 am CST

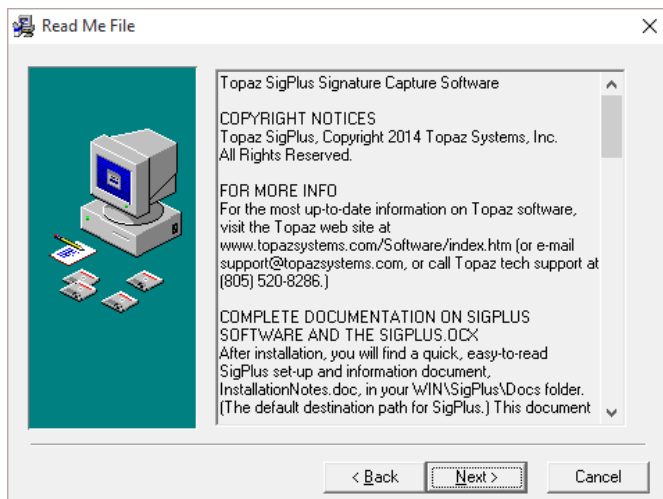
Agvance supports the T-LBK460-BSB-R Topaz Signature Pad. Follow the instructions below to install this signature pad.

Setup

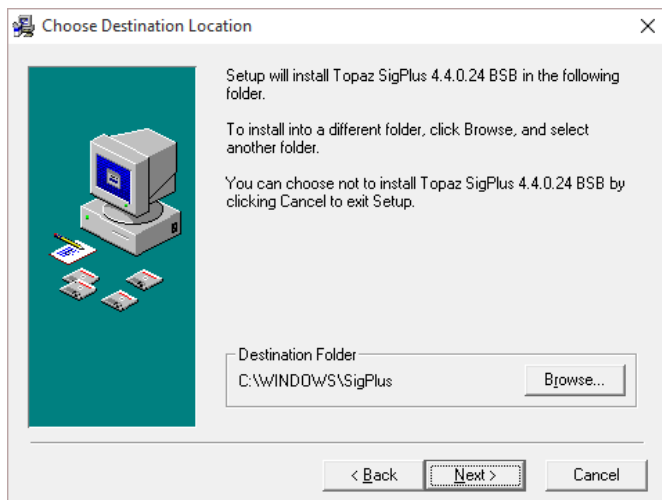
1. Download and save the SigPlus BSB pad installer to the local client computer or terminal by going [here](#). Right-click the *sigplusbsb.exe*, and choose *Run as Administrator*. Select **Next**.



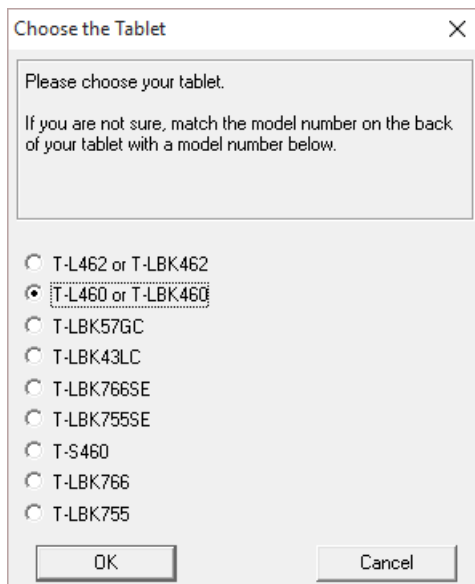
2. Select **Next**.



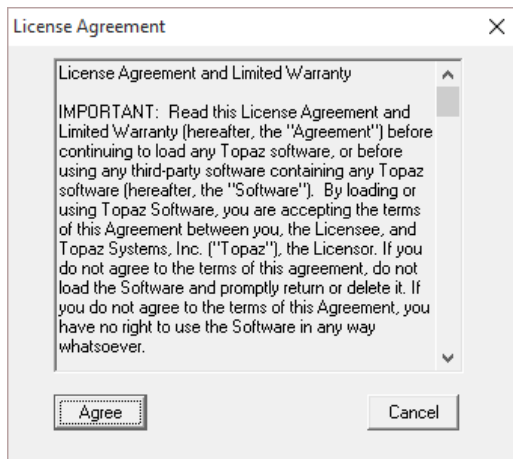
3. Verify the *Destination Folder* and choose **Next**.



4. Choose the correct tablet, and select **OK**.

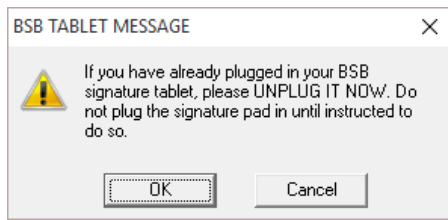


5. After reading the License Agreement, choose **Agree**.

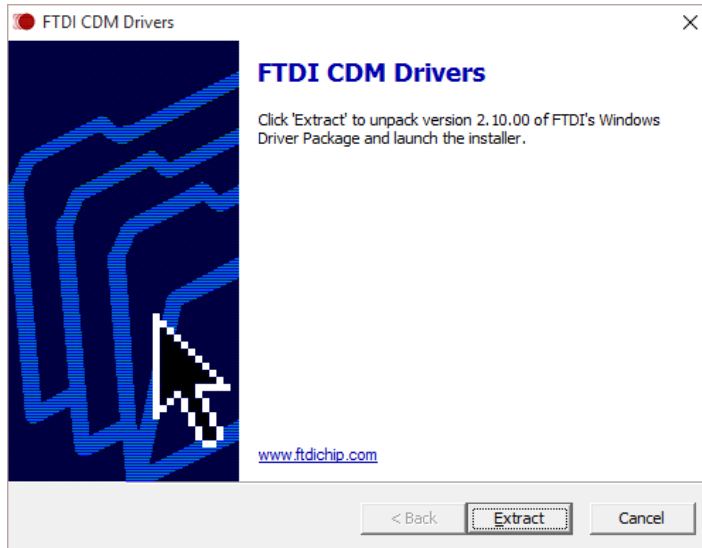


6. Select **OK** when the *BSB TABLET MESSAGE* displays.

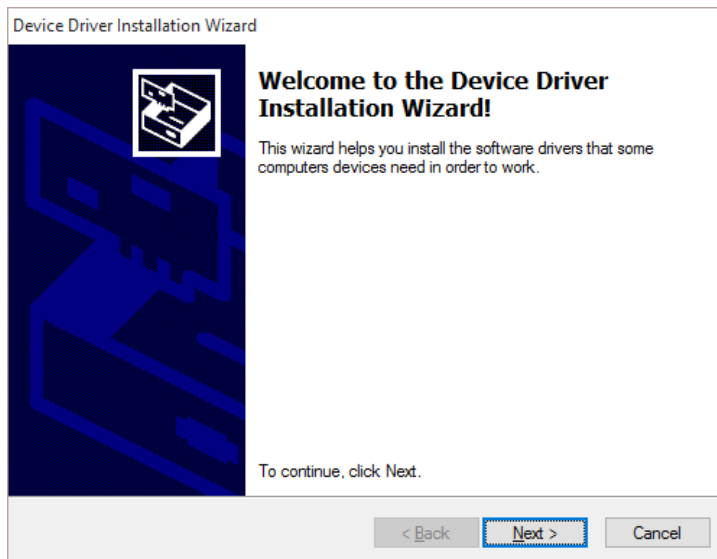
Note: If the BSB signature tablet is plugged in, unplug it.



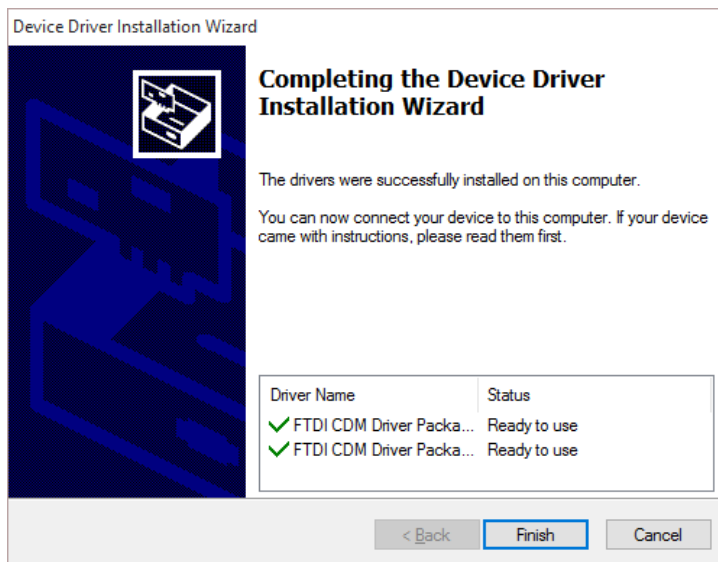
7. Select **Extract** on the *FTDI CDM Drivers* window.



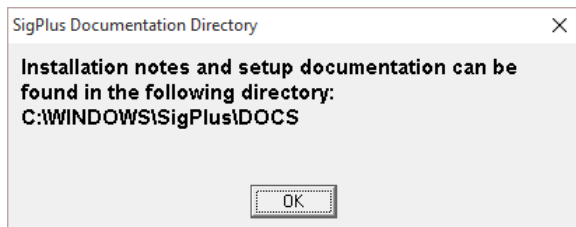
8. Select **Next**.



9. Choose **Finish** on the *Device Driver Installation Wizard* window.



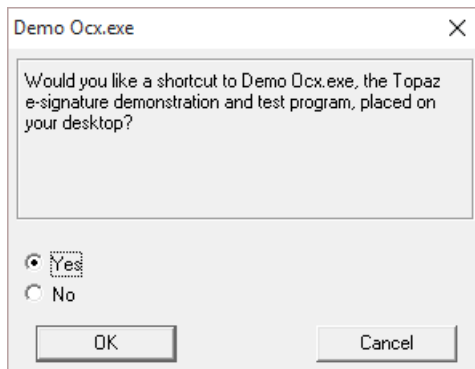
10. Select **OK** on the *SigPlus Documentation Directory* window.



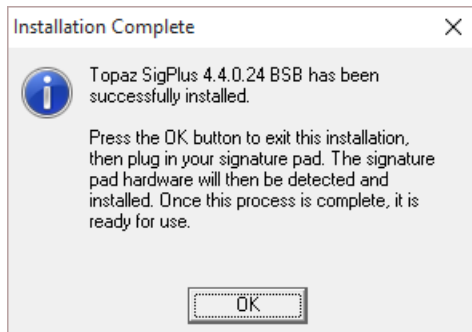
11. Select **OK**.



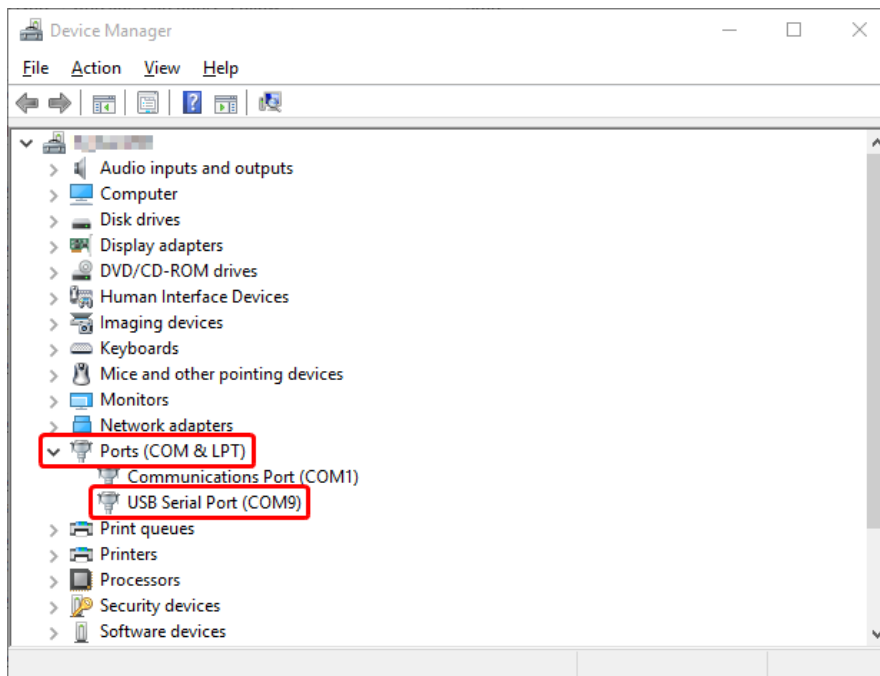
12. Choose **Yes** to add the shortcut to the desktop, and then choose **OK**.



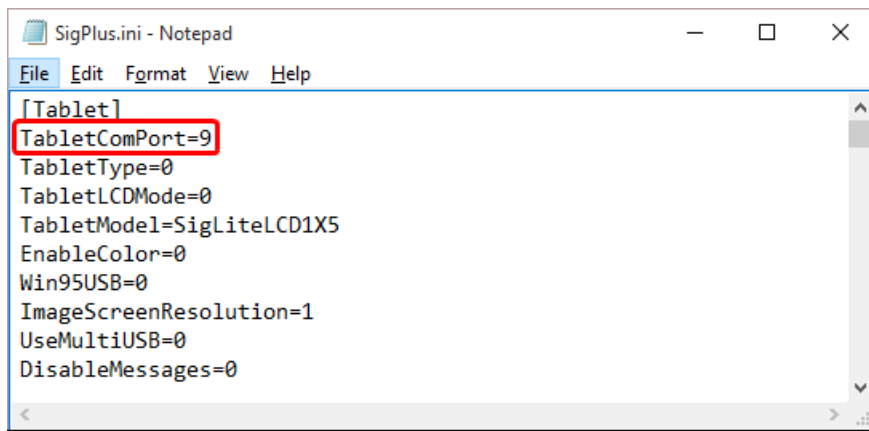
13. Choose **OK**, and the installation will be complete.



14. Open *Device Manager*.
15. Expand the *Ports* section, and locate the *USB Serial Port* entry, as shown below. Note which COM port was assigned to this device; this value will be required later in setup.

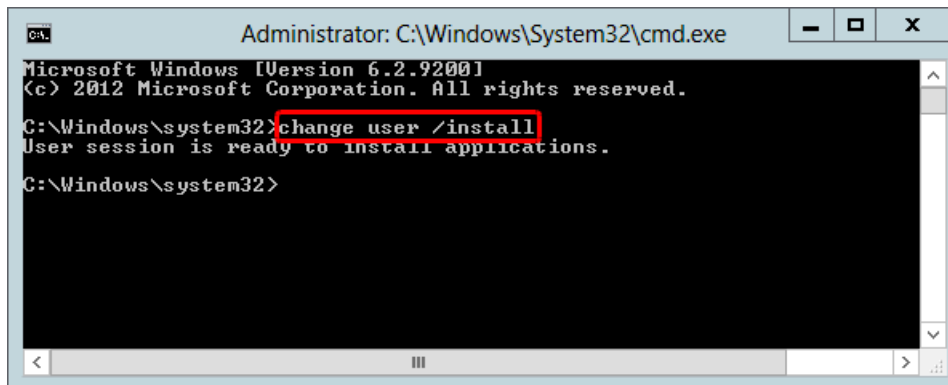


16. Open the *SigPlus.ini* file located at `C:\Windows\SigPlus.ini`. The `TabletComPort=` value needs to match the COM port in the *Device Manager*.

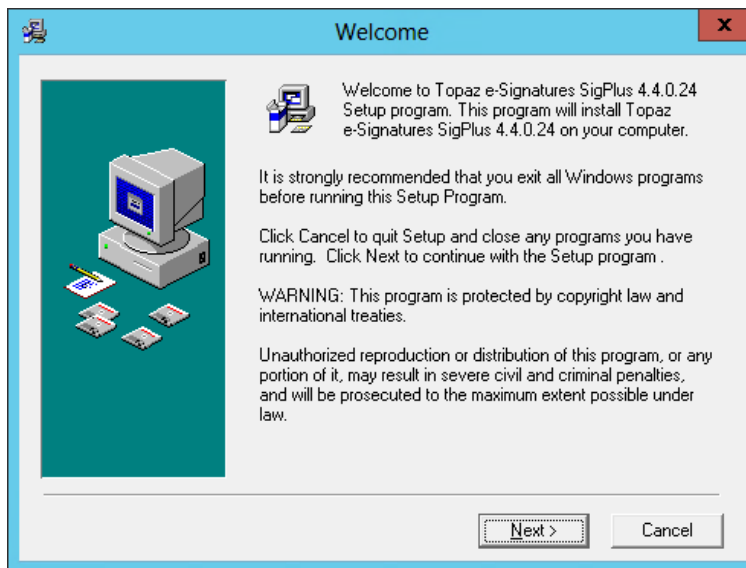


Installing On a Terminal Server

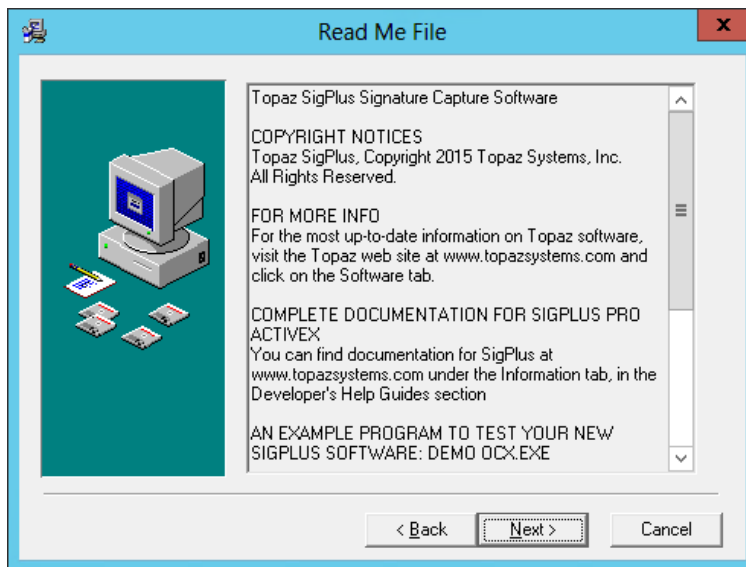
1. Log into the server using an RDC as Administrator or an equivalent account. Download and save the *SigPlus.exe* file by going [here](#).
2. From an elevated CMD line, type *change user /install* to enter the Install mode.
3. Install "SigPlus.exe". Choose your tablet model during install and the COM1 connection type. After installing, from CMD line, type *Change user /execute* or restart server to place server back into "Execute mode" before using the application. (Instructions below are for the supported model)



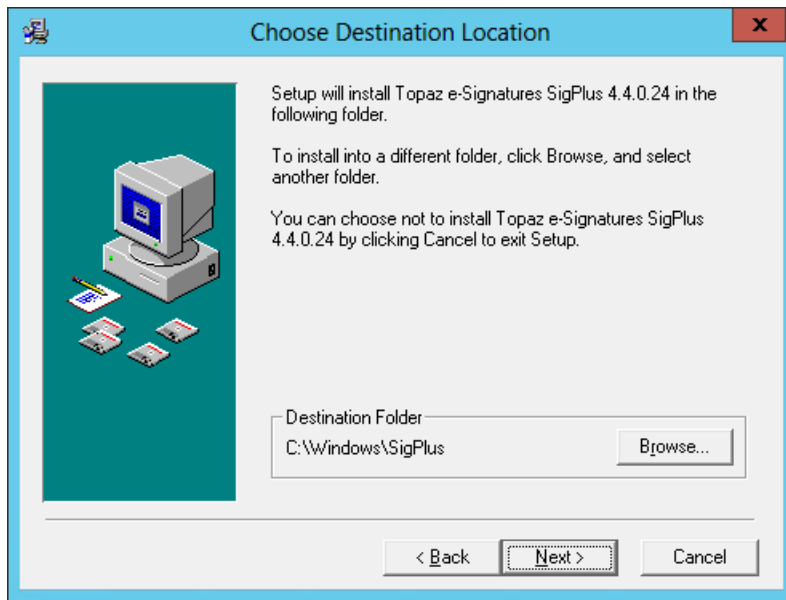
4. Choose **Next** on the installation window.



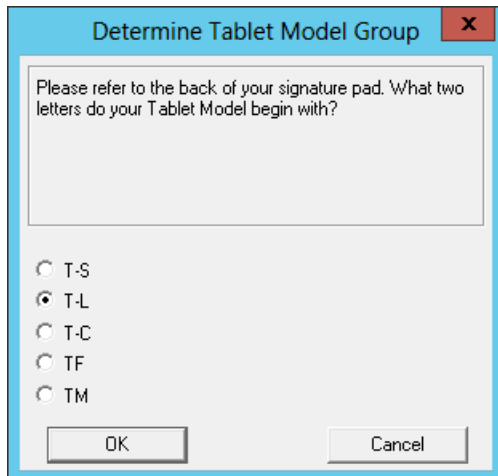
5. Choose Next.



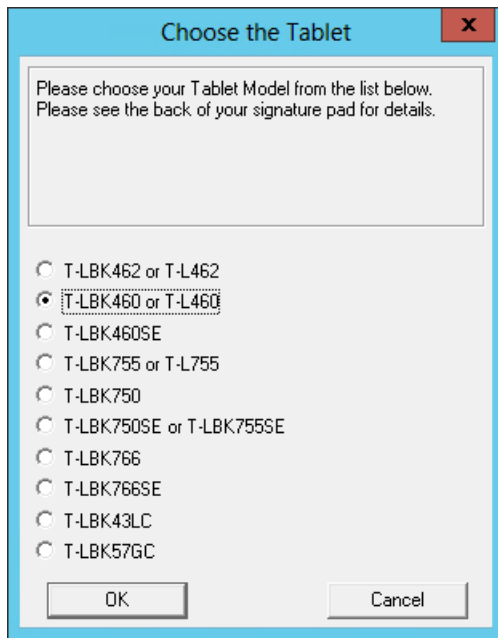
6. Verify the *Destination Folder* is C:\Windows\SigPlus, and then choose Next.



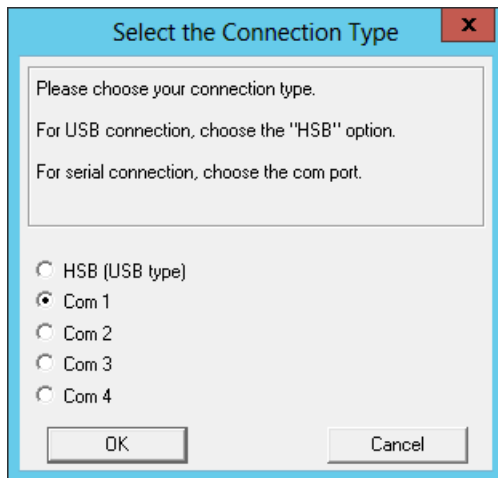
7. Select *T-L* as the Tablet Model Group, and choose **OK**.



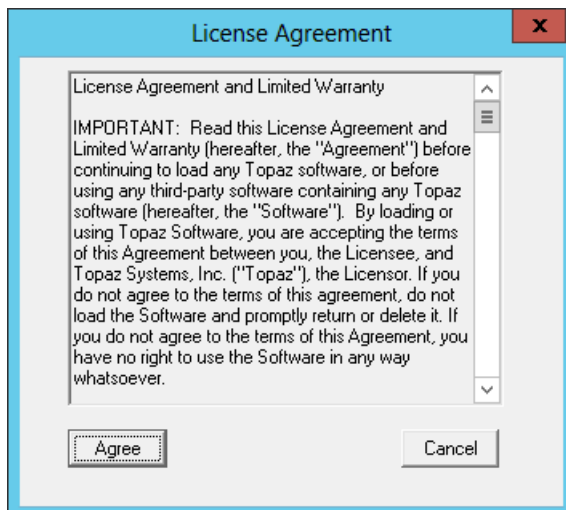
8. Choose *T-LBK460* or *T-L460* as the tablet, and select **OK**.



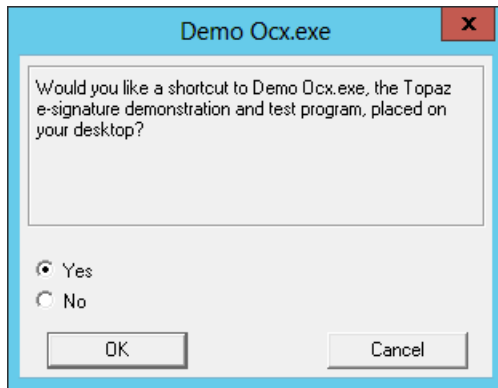
9. Choose the *Com 1* Connection Type. Select **OK**.



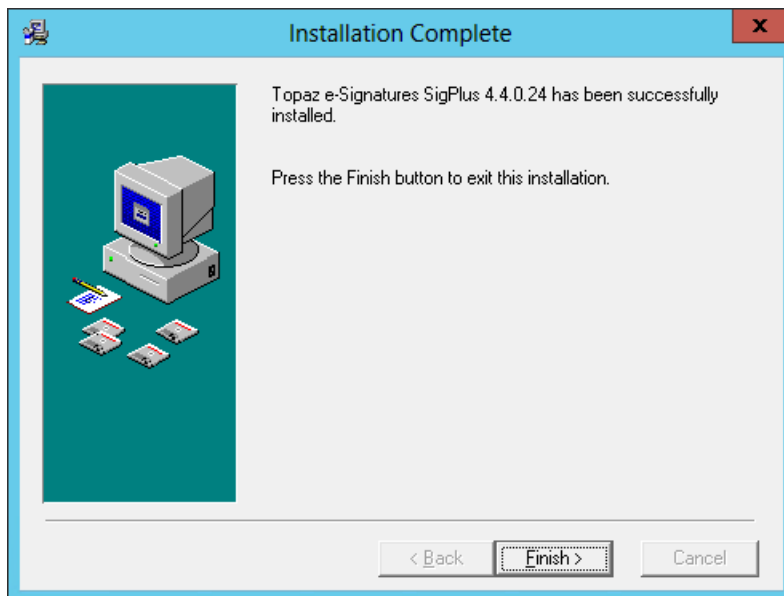
10. Read the License Agreement, and select **Agree**.



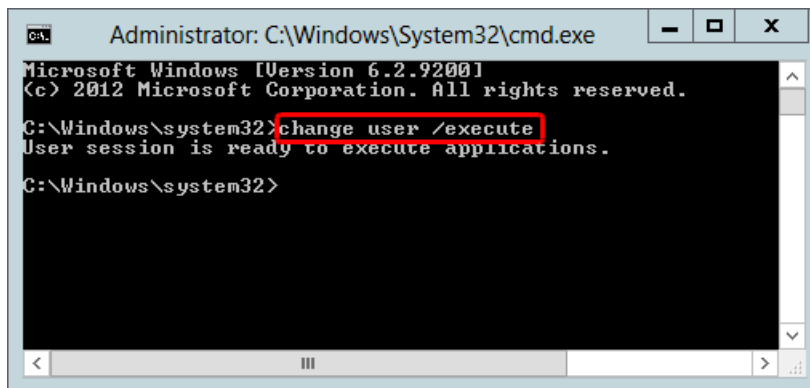
11. Choose Yes to add a shortcut to the desktop, and select **OK**.



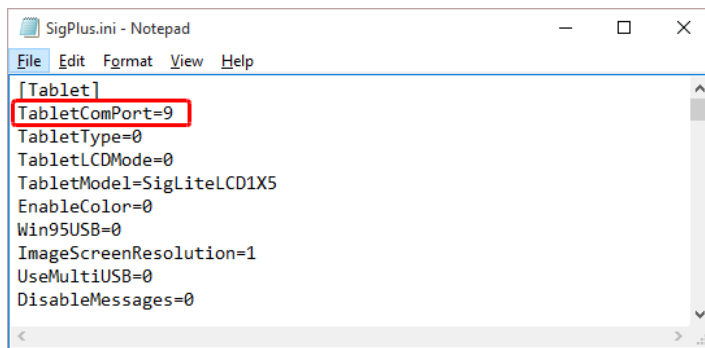
12. Select **Finish** to complete the installation.



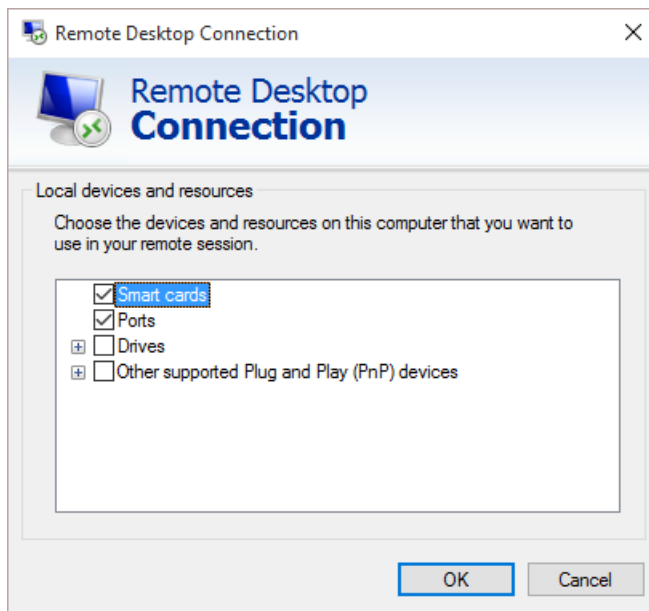
13. After the installation completes, open an elevated CMD line and type `Change user /execute`.



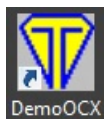
14. On the terminal server, open the *SigPlus.ini* file located at `C:\Windows\SigPlus.ini`. The `TabletComPort=` value needs to match the COM port the signature pad is using on the workstation.



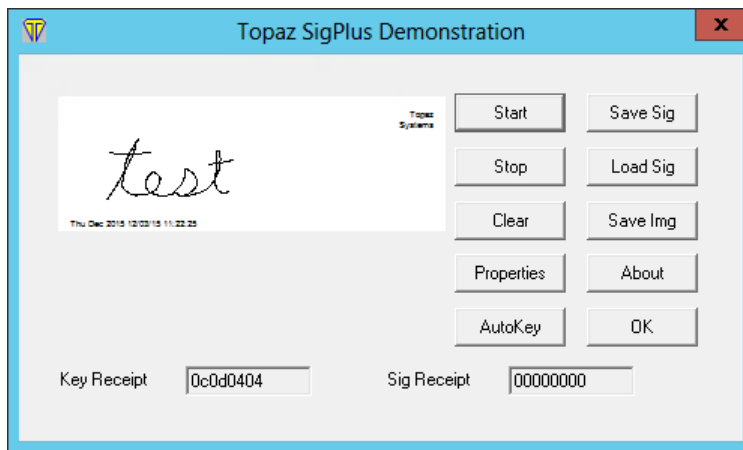
15. Verify the RDC icon on the workstation is set to forward serial port traffic by editing the icon, navigate to *Local Resources / More*, and then select the *Ports* option.



16. Test the Signature pad outside of Agvance by selecting the DemoOCX icon on the desktop of the workstation or server.



17. Select **Start** on the *Topaz SigPlus Demonstration* window, and start signing the signature pad. If it is configured correctly, the signature will display on the window. If it is not working, double check the com port and the *SigPlus.ini* files.

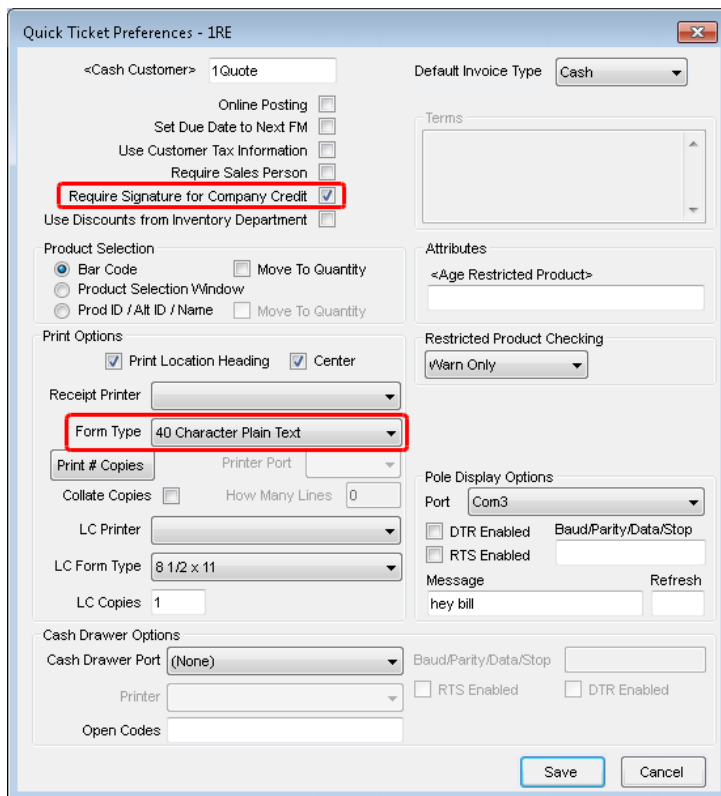


Agvance Settings for the Signature Pad

The following settings need to be changed for the signature capture window to work in Agvance.

Quick Tickets

Navigate to *Accounting / A/R / Manage Quick Tickets / Options*, and set *Form Type* to *40 Character Plain Text*. To require a signature for company credit, select the *Require Signature for Company Credit* option.



Payments

At *Accounting / Setup / A/R / Pay Methods*, select the pay method for each location that will require a signature.

Setup Pay Methods

	Pay Method	Short Description	Long Description	<East>	East Acct ID	Require Signature f
1	Check	Check	Check	Undeposited Cash	1100-00	<input checked="" type="checkbox"/>
2	Cash	Cash	Cash	Undeposited Cash	1100-00	<input checked="" type="checkbox"/>
3	Credit Card	Credit Card	Credit Card	Credit Card Clearing	1102-00	<input type="checkbox"/>
4	Debit Card	Debit Card	Debit Card	Debit Card Clearing	1104-00	<input checked="" type="checkbox"/>
5	Adjustment	Adjustment	Adjustment	Undeposited Cash	1100-00	<input type="checkbox"/>
6	Farm Plan	JDF Multi-use	John Deere Fin...	Farm Plan Clearing	1106-00	<input type="checkbox"/>
7	AMEX	AMEX	AMEX	Credit Card Clearing	1102-00	<input type="checkbox"/>
8	Visa	Visa	Visa	Credit Card Clearing	1102-00	<input type="checkbox"/>
9	MasterCard	MasterCard	MasterCard	Credit Card Clearing	1102-00	<input type="checkbox"/>
10	Discover	Discover	Discover	Credit Card Clearing	1102-00	<input type="checkbox"/>
11	BudgetBilling	BudgetBilling	BudgetBilling	Budget Billing Receivable	1220-00	<input type="checkbox"/>
12	Bad Debt	Bad Debt	Bad Debt	Bad Debt Expense	6800-03	<input type="checkbox"/>
13	Gift Cert	Gift Cert	Gift Cert	Gift Certificates	2730-00	<input checked="" type="checkbox"/>

Add Row

Bookings

Navigate to *Setup/Preferences/AR* tab and select the **Design Booking Contracts** to format Booking Contracts. *Data Printing Options* need both Seller and buyer signature options selected for the signature lines to display on the contract. See [Booking Contract Signatures](#).

Invoices

To print signatures on invoices, check the *Allow signature on save of invoice* box found at the *Setup / Location Preferences / Invoice* tab. The **Capture Signature** button is then available on the *Print Invoice Documents* window. For further information, review the [Allow Signature on Save of Invoice](#) article.

Print Invoice Documents

Select Range of Invoices

Location: 00MAIN
Starting Inv#: 1200700
Ending Inv#: 1200700
 Include Voided Invoices
 Previous Years

		# Copies
<input type="checkbox"/> Print Invoice		1
<input type="checkbox"/> Print Delivery Ticket		1
<input type="checkbox"/> Print Haz Mat Sheet		1
<input type="checkbox"/> Print SDS		1
<input type="checkbox"/> Print WPS		1
<input type="checkbox"/> Print Custom Apps		
<input type="checkbox"/> Print Bill of Lading		1
<input type="checkbox"/> Print Invoice No Roll up		
<input type="checkbox"/> Take a Payment	<input type="button" value="Capture Signature"/>	
<input type="button" value="OK"/> <input type="button" value="Cancel"/>		<input type="checkbox"/> Suppress Invoice Splits