

# Topaz Signature Pad Install

Last Modified on 03/07/2025 9:39 am CST

Agvance supports the T-LBK460-BSB-R Topaz Signature Pad. Follow the instructions below to install this signature pad.

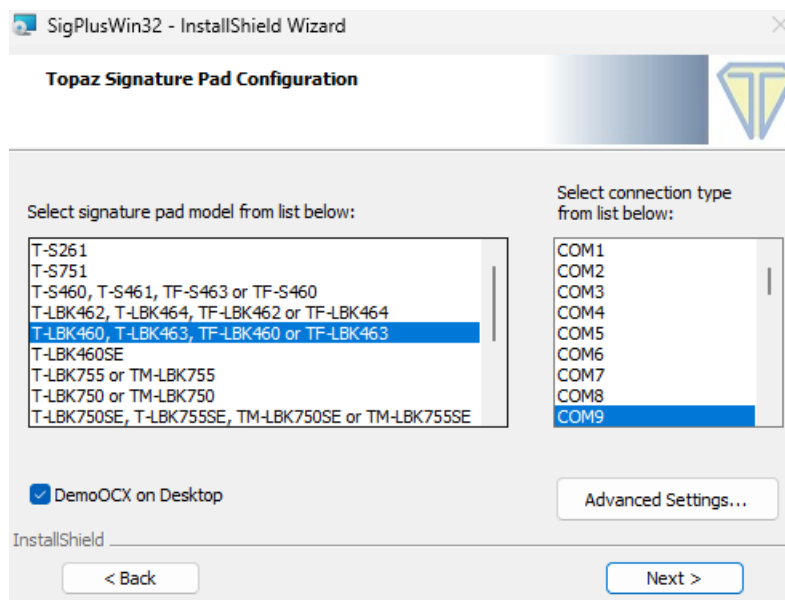
## Setup

1. Leave signature pad unplugged while installing sigplus driver from <https://www.sigpluspro.com/sigplus-bsb.html>.

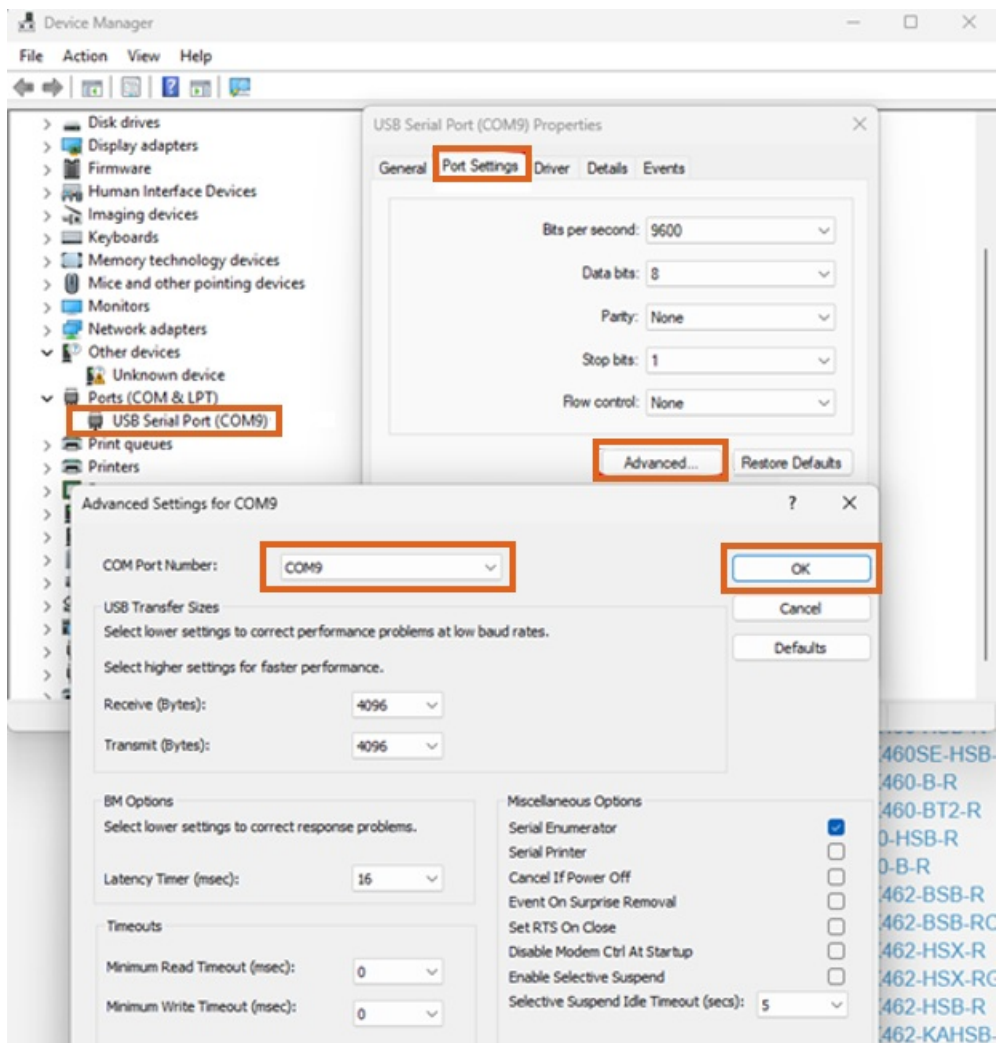


2. Install the T-LBK460-BSB-R or T-LBK462-BSB-R Model and select the appropriate COM port on the right.

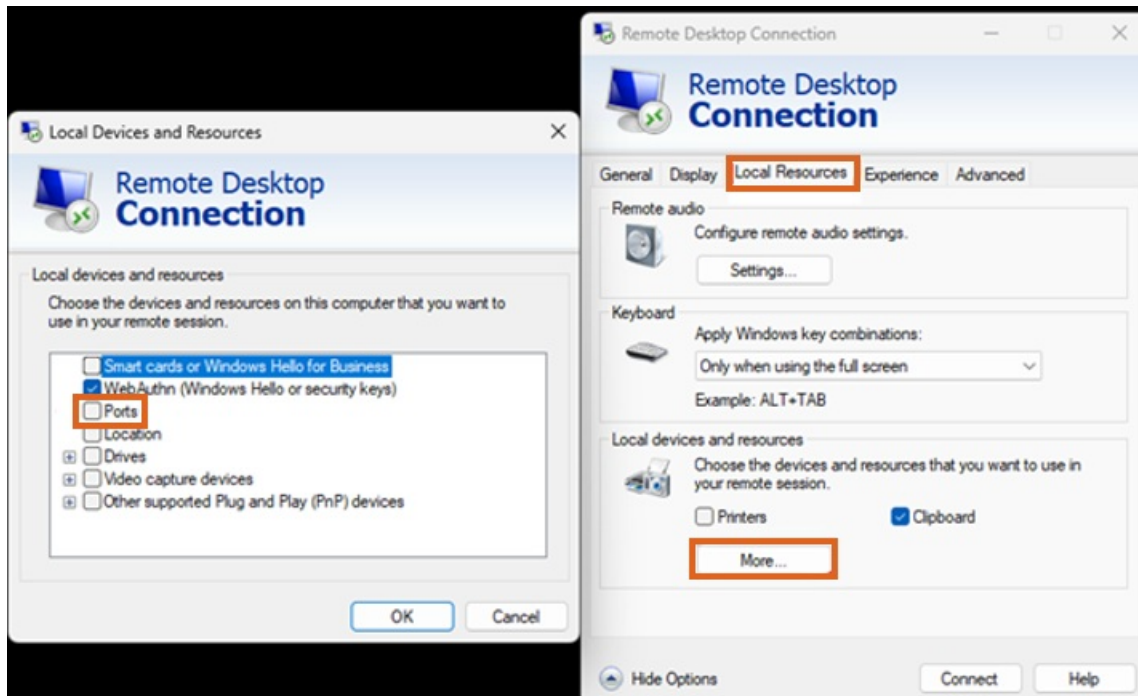
The port selected here must be chosen in Step 5.



3. Plug in the signature pad.
4. In Device Manager, locate the signature pad under Ports.
5. Change the Static COM port to the port selected in Step 2.



6. Confirm port redirection is turned on in the RDP icon Be sure to save the icon after enabling ports.



- Connect to the hosted server.
- Once connected, confirm the COM port is redirecting and showing as the port selected in Steps 2 and 5 with the query `change port /query`.

```

C:\> Command Prompt

Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.

C:\Users\AgvAdmin>change port /query
AUX = \DosDevices\COM1
COM1 = \Device\Serial0
COM9 = \Device\RdpDrPort\;COM9:241\tsclient\COM9

C:\Users\AgvAdmin>

```

- Navigate to *Accounting / A/R / Manage Quick Tickets / Options*, and set *Form Type* to *40 Character Plain Text*. To require a signature for company credit, select the *Require Signature for Company Credit* option.

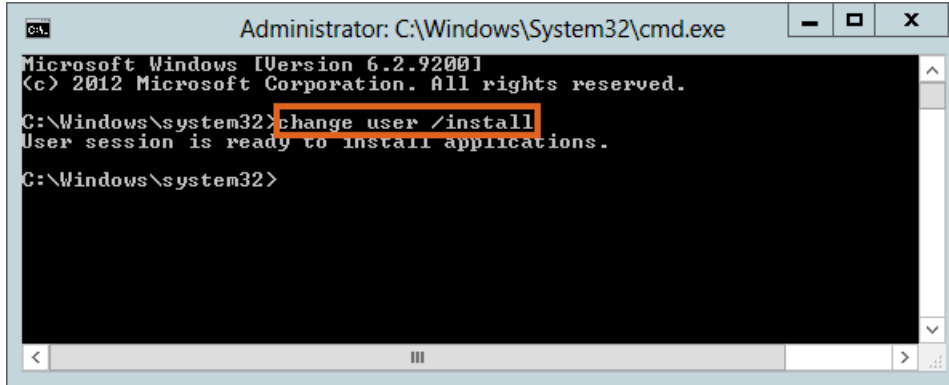
The screenshot shows the 'Quick Ticket Preferences - 1RE' dialog box. Key settings include:

- <Cash Customer>**: Cashes
- Default Invoice Type**: (Dropdown)
- Terms**: (Text area)
- Require Signature for Company Credit**:  (highlighted with a red box)
- Form Type**: 40 Character Plain Text (highlighted with a red box)
- Product Selection**: Bar Code (selected)
- Print Options**: Print Location Heading and Center are checked.
- Cash Drawer Options**: Cash Drawer Port is (None), Printer is ADOBE PDF.
- Pole Display Options**: Port is (None).

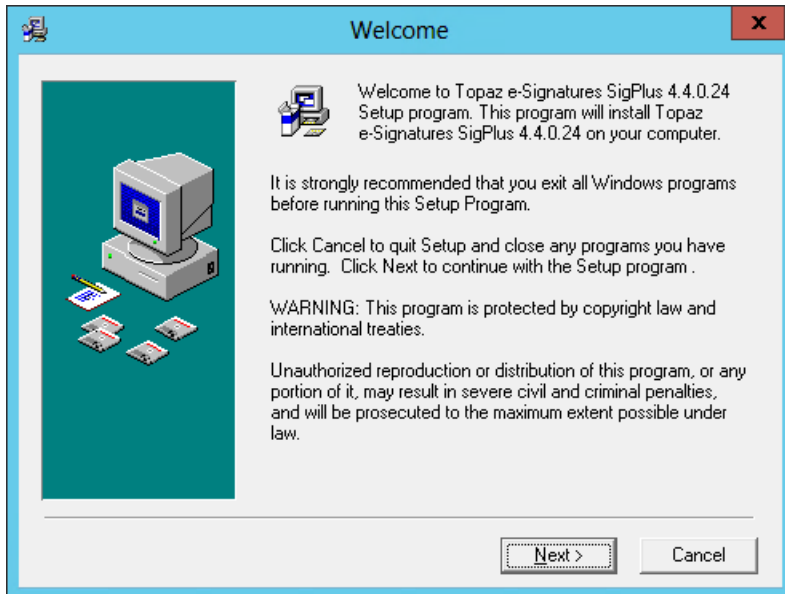
- Test this setup by entering a Quick Ticket.

# Installing On a Terminal Server

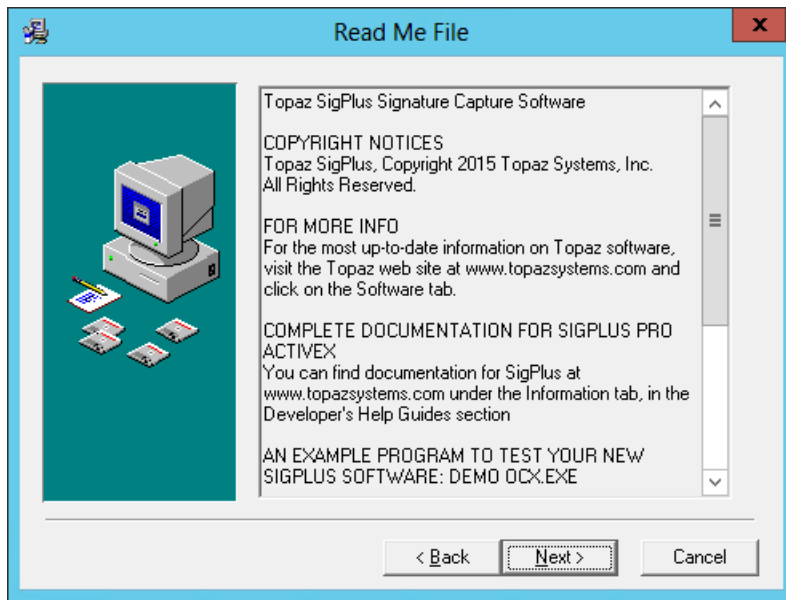
1. Log into the server using an RDC as Administrator or an equivalent account. Download and save the *SigPlus.exe* file by going [here](#).
2. From an elevated CMD line, type *change user /install* to enter *Install* mode.
3. Install *SigPlus.exe*. Choose the tablet model during install and the COM1 connection type. After installing, from CMD line, type *Change user /execute* or restart server to go back into *Execute* mode before using the application (instructions below are for the supported model).



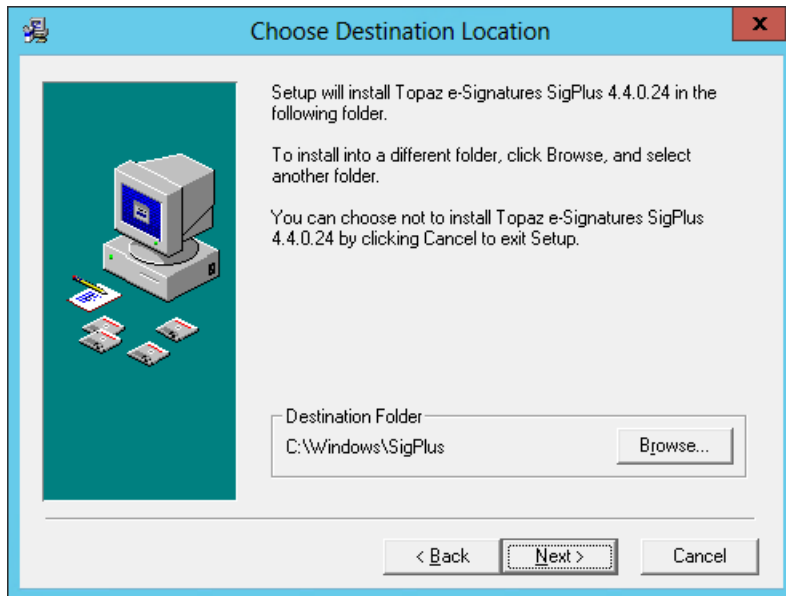
4. Choose **Next** on the installation window.



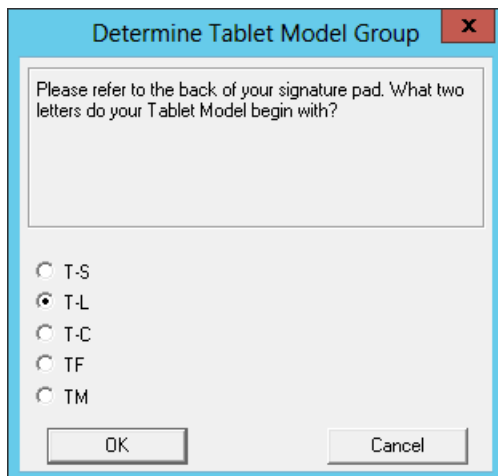
5. Choose **Next**.



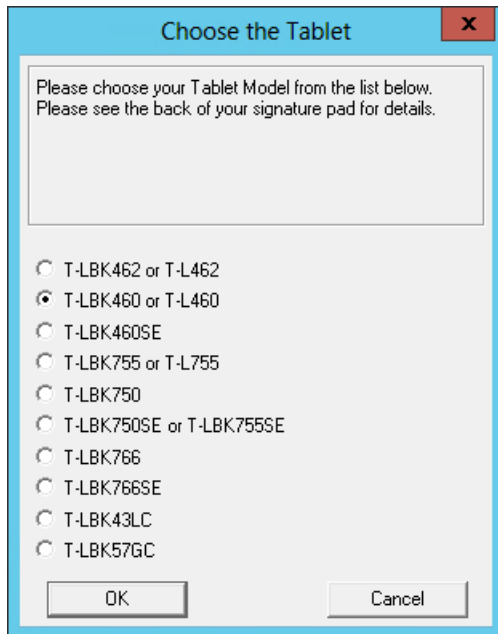
6. Verify the *Destination Folder* is *C:\Windows\SigPlus*, and then choose **Next**.



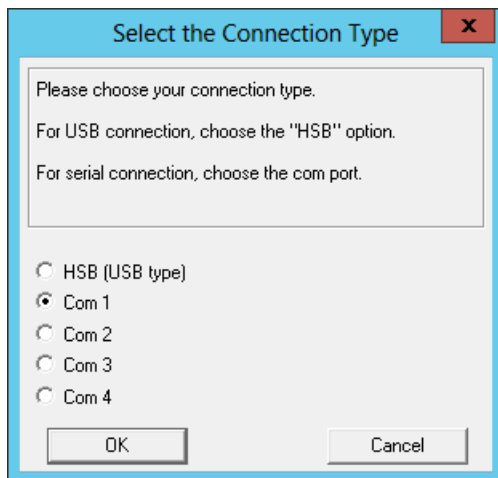
7. Select *T-L* as the Tablet Model Group, and choose **OK**.



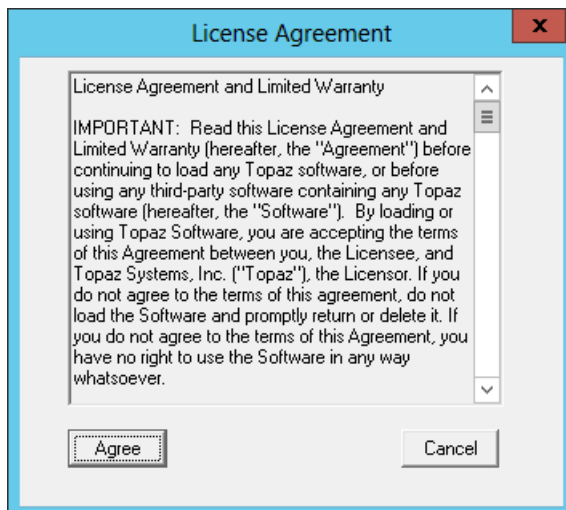
8. Choose *T-LBK460* or *T-L460* as the tablet, and select **OK**.



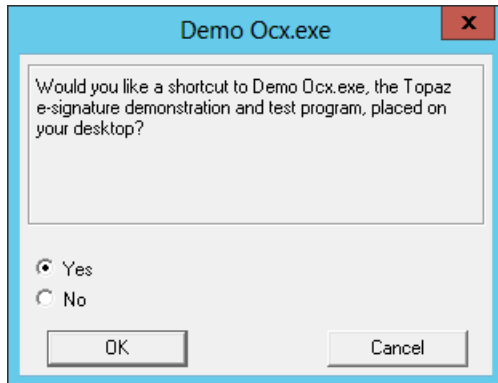
9. Choose the *Com 1* Connection Type. Select **OK**.



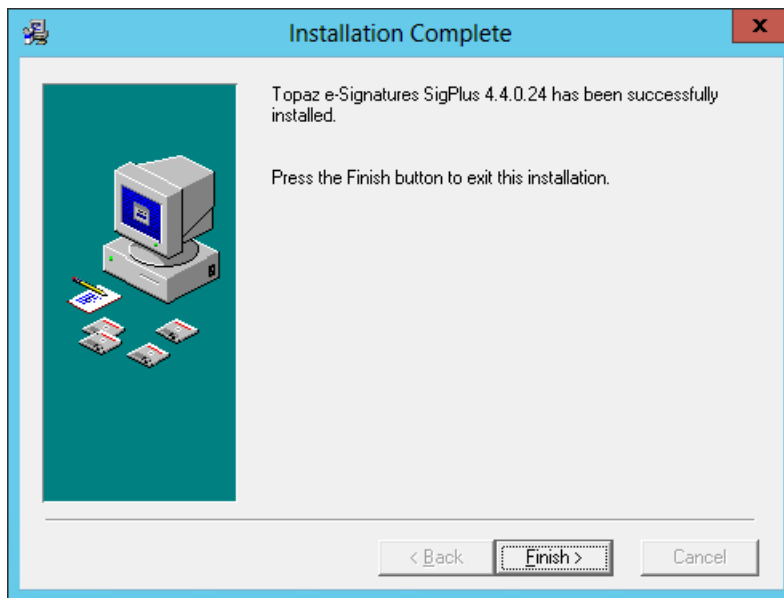
10. Read the License Agreement, and select **Agree**.



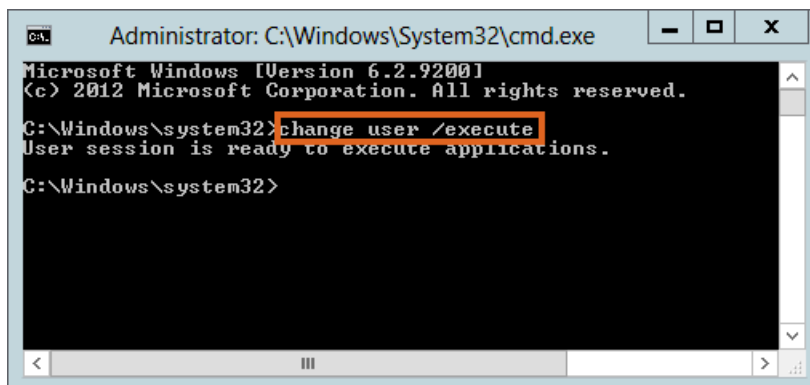
11. Choose Yes to add a shortcut to the desktop, and select **OK**.



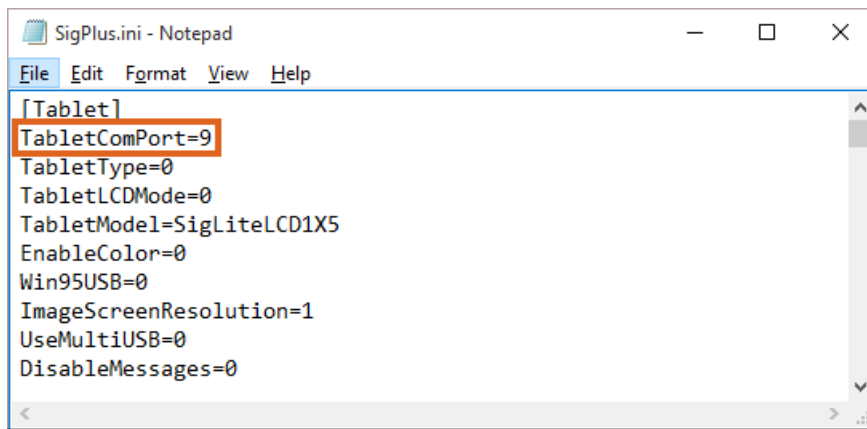
12. Select **Finish** to complete the installation.



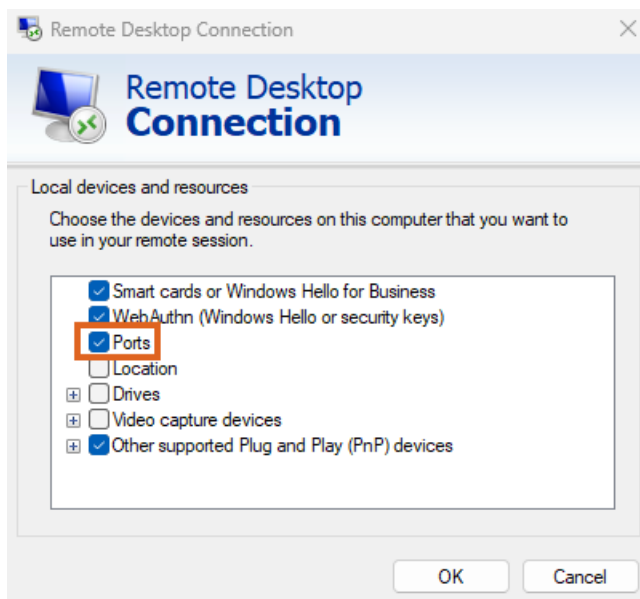
13. After the installation completes, open an elevated CMD line and type `Change user /execute`.



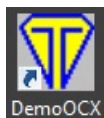
14. On the terminal server, open the `SigPlus.ini` file located at `C:\Windows\SigPlus.ini`. The `TabletComPort=` value needs to match the COM port the signature pad is using on the workstation.



15. Verify the RDC icon on the workstation is set to forward serial port traffic by editing the icon, navigate to *Local Resources / More*, and then select the *Ports* option.

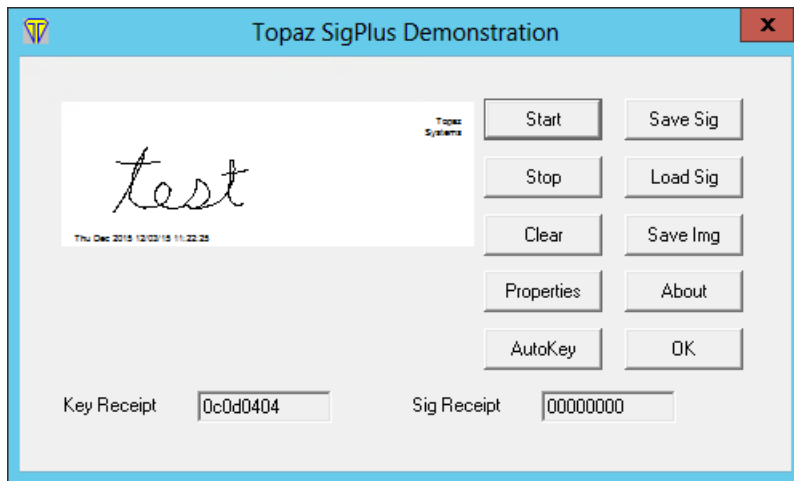


16. Test the Signature pad outside of Agvance by double-clicking the **DemoOCX** icon on the desktop of the workstation or server.



17. Select **Start** on the *Topaz SigPlus Demonstration* window, and start signing the signature pad. If it is configured correctly, the signature will display on the window. If it is not working, double check the com port and the *SigPlus.ini* files.





## Advance Settings for the Signature Pad

The following settings need to be changed for the signature capture window to work in Agvance.

### Quick Tickets

Navigate to *Accounting / A/R / Manage Quick Tickets / Options*, and set *Form Type* to *40 Character Plain Text*. To require a signature for company credit, select the *Require Signature for Company Credit* option.

Quick Ticket Preferences - 1RE

<Cash Customer> Cashes

Default Invoice Type

Online Posting

Set Due Date to Next FM

Use Customer Tax Information

Require Sales Person

**Require Signature for Company Credit**

Use Discounts from Inventory Department

Terms

Product Selection

Bar Code  Move To Quantity

Product Selection Window

Prod ID / Alt ID / Name  Move To Quantity

Attributes

<Age Restricted Product>

Print Options

Print Location Heading  Center

Receipt Printer

**Form Type 40 Character Plain Text**

Print # Copies Printer Port

Collate Copies  How Many Lines 0

LC Printer

LC Form Type 8 1/2 x 11

LC Copies 1

Restricted Product Checking

Don't Check

Moneris Receipt Print Options

Cash Drawer Options

Cash Drawer Port (None)

Printer ADOBE PDF

Open Codes

Baud/Parity/Data/Stop

RTS Enabled  DTR Enabled

Pole Display Options

Port (None)

DTR Enabled Baud/Parity/Data/Stop

RTS Enabled

Message Refresh

Additional Print Options

Save Cancel

## Payments

At *Accounting / Setup / A/R / Pay Methods*, select the pay method for each location that will require a signature.

Setup Pay Methods

	Pay Method	Short Description	Long Description	<00MAIN>	00MAIN Acct I	Require Signature for 00	<01IND>
1	Check	Check	Check	Undeposited Cash	1100000-00	<input type="checkbox"/>	Undepos
2	Cash	Cash	Cash	Undeposited Cash	1100000-00	<input type="checkbox"/>	Undepos
3	Credit Card	Credit Card	Credit Card	Credit Card Clearing	1102000-00	<input checked="" type="checkbox"/>	Credit Ca
4	Debit Card	Debit Card	Debit Card	Credit Card Clearing	1102000-00	<input checked="" type="checkbox"/>	Credit Ca
5	Adjustment	Adjustment	Adjustment	Clearing Account	9999000-00	<input type="checkbox"/>	Clearing
6	Farm Plan	JDF Multi-use	John Deere Fin...	Clearing Account	9999000-00	<input type="checkbox"/>	Clearing
7	AMEX	AMEX	AMEX	Credit Card Clearing	1102000-00	<input type="checkbox"/>	Credit Ca
8	Visa	Visa	Visa	Credit Card Clearing	1102000-00	<input type="checkbox"/>	Credit Ca
9	MasterCard	MasterCard	MasterCard	Credit Card Clearing	1102000-00	<input type="checkbox"/>	Credit Ca
10	Discover	Discover	Discover	Credit Card Clearing	1102000-00	<input type="checkbox"/>	Credit Ca
11	Budget DNU	Budget DNU	Budget DNU	Budget Billing Receivable	1220000-00	<input type="checkbox"/>	Budget B
12	Cash Back	Cash Back	Cash Back	Undeposited Cash	1100000-00	<input type="checkbox"/>	Undepos
13	Gift Cert	Gift Cert	Gift Certificates	Gift Certificates	2730000-00	<input type="checkbox"/>	Gift Certi
14	Financed Prod	Financed Prod	Financed Prod	Financed Product Clearing	4400000-00	<input type="checkbox"/>	Financed
15	Respray	Respray	Respray	Respray Clearing	1103000-00	<input type="checkbox"/>	Respray
16	Bad Debt	Bad Debt	Bad Debt	Bad Debt Expense	6800000-00	<input type="checkbox"/>	Bad Deb
17	Write Off	Write Off	Write Off	Bad Debt Expense	6800000-00	<input type="checkbox"/>	Bad Deb
18	Surcharge	Surcharge	Surcharge	Credit Card Clearing	1102000-00	<input checked="" type="checkbox"/>	Credit Ca
19	ACH	ACH	ACH	Undeposited Cash	1100000-00	<input type="checkbox"/>	Undepos

Add Row OK Cancel

## Bookings

Navigate to the A/R tab at *Setup / Preferences* and select the **Design Booking Contracts** to format Booking Contracts. *Data Printing Options* need both *Seller* and *Buyer Signature* options selected for the signature lines to display on the contract. See [Booking Contract Signatures](#).

Edit Booking Contract

Format Name: Signatures

Heading Section

Data Printing Options

	Print	Data Element	Alternative Label
13	<input type="checkbox"/>	Product	
14	<input type="checkbox"/>	Price	
15	<input type="checkbox"/>	Total	
16	<input type="checkbox"/>	SPaid	
17	<input type="checkbox"/>	Amnt/Gal Paid	
18	<input checked="" type="checkbox"/>	Seller Signa...	
19	<input checked="" type="checkbox"/>	Buyer Sign...	

Footer Section

NOTE: After designing the contract, it is strongly recommended that you print the test page to the printer that you expect to print these contracts to. Make sure to look over the contract for accuracy and that all of the information printed and all of it fit on the page. If all the info did not print and/or you received an error when trying to print, the header and/or footer information/design needs to be adjusted or changed to accommodate at least one product printing on the page. Please call SSI if any questions.

Print Test Page  Print header and footer a single time per contract Save Cancel

## Invoices

To print signatures on Invoices, check the *Allow signature on save of invoice* box found on the *Invoice* tab at *Setup / Location Preferences*. The **Capture Signature** button is then available on the *Print Invoice Documents* window.

For further information, review the [Allow Signature on Save of Invoice](#) article.

Print Invoice Documents

Select Range of Invoices

Location: 00MAIN  
Starting Inv#: 1200900  
Ending Inv#: 1200900  
 Include Voiced Invoices  
 Previous Years  
 Print Emailed Invoices

		Copies
<input checked="" type="checkbox"/> Print Invoice	ADOBE PDF	1
<input type="checkbox"/> Print Delivery Ticket	ADOBE PDF	1
<input type="checkbox"/> Print Haz Mat Sheet		1
<input type="checkbox"/> Print SDS		1
<input type="checkbox"/> Print WPS	ADOBE PDF	1
<input type="checkbox"/> Print Custom Apps		
<input type="checkbox"/> Print Bill of Lading		1
<input type="checkbox"/> Print Invoice No Roll up		

Capture Signature

OK

Cancel

Suppress Invoice Splits