

Topaz Signature Pad Install

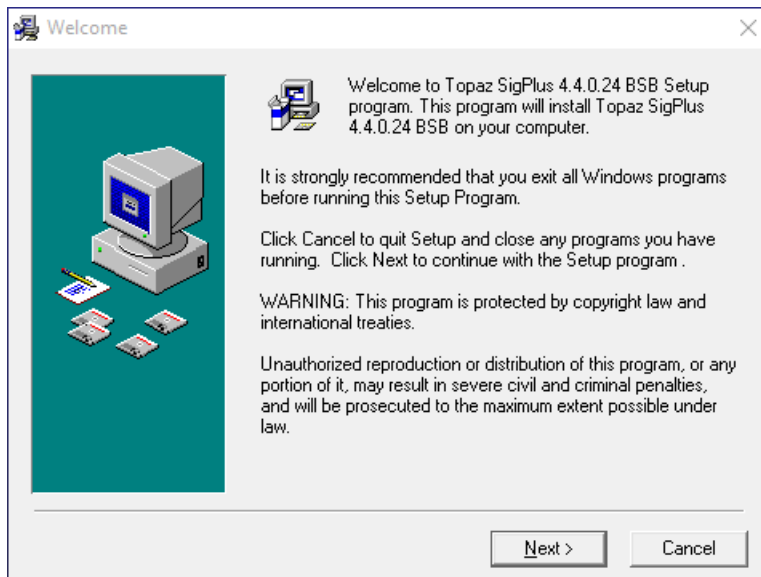
Last Modified on 11/12/2024 10:22 am CST

Agvance supports the T-LBK460-BSB-R Topaz Signature Pad. Follow the instructions below to install this signature pad.

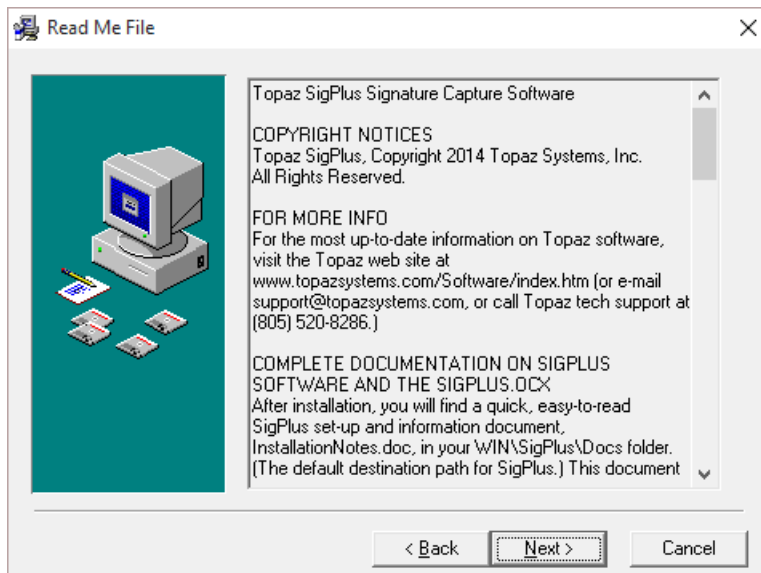
Setup

1. Download and save the SigPlus BSB pad installer to the local client computer or terminal by going [here](#).

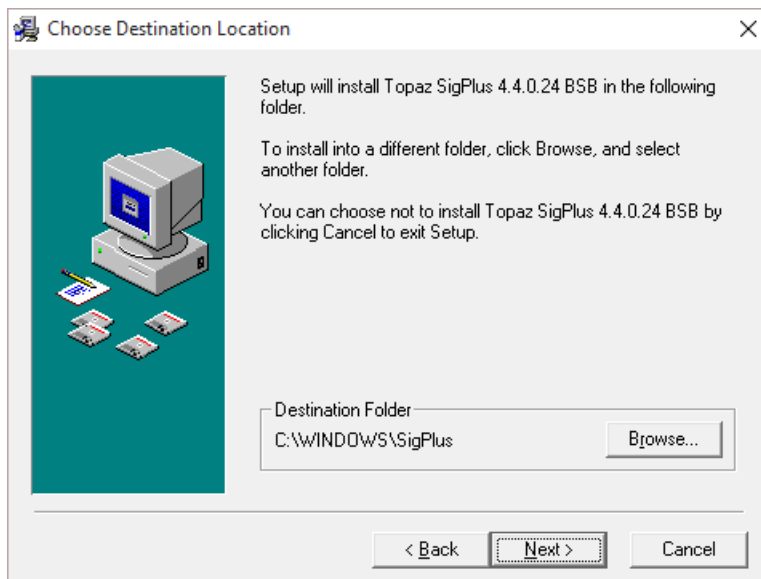
Right-click the *sigplusbsb.exe*, and choose *Run as Administrator*. Select **Next**.



2. Select **Next**.



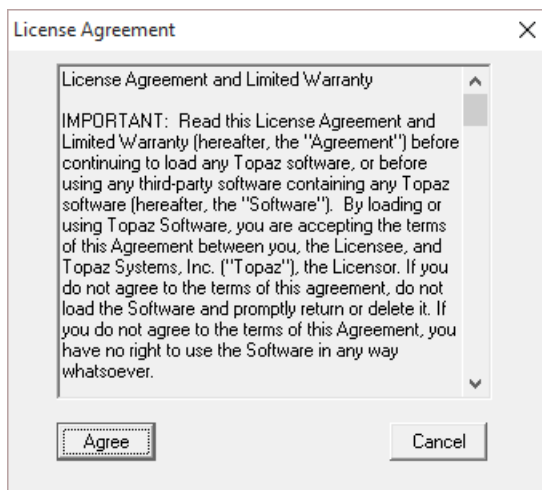
3. Verify the *Destination Folder* and choose **Next**.



4. Choose the correct tablet, and select **OK**.

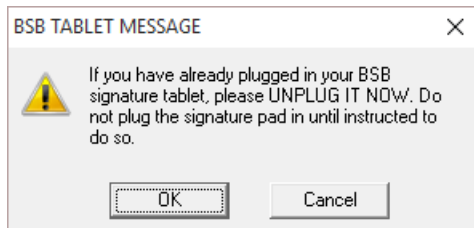


5. After reading the License Agreement, choose **Agree**.

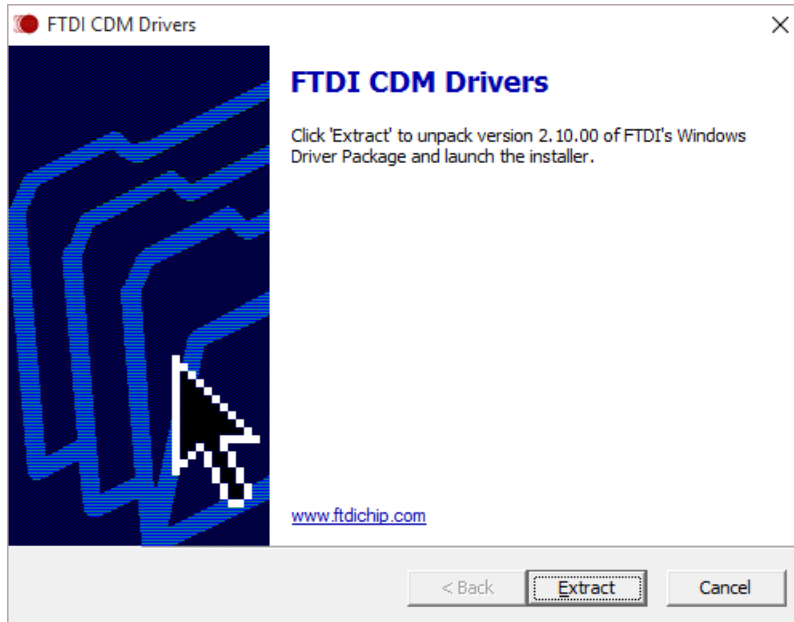


6. Select **OK** when the *BSB TABLET MESSAGE* displays.

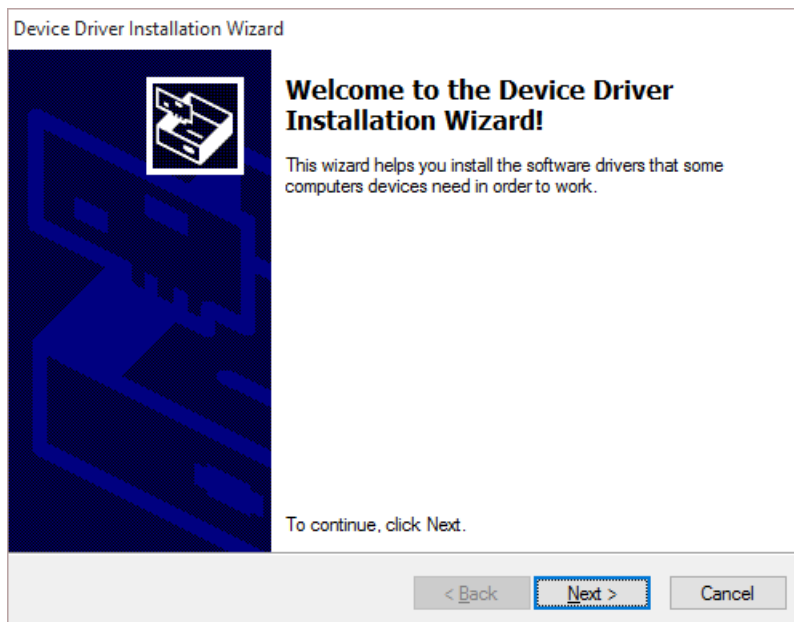
Note: If the BSB signature tablet is plugged in, unplug it.



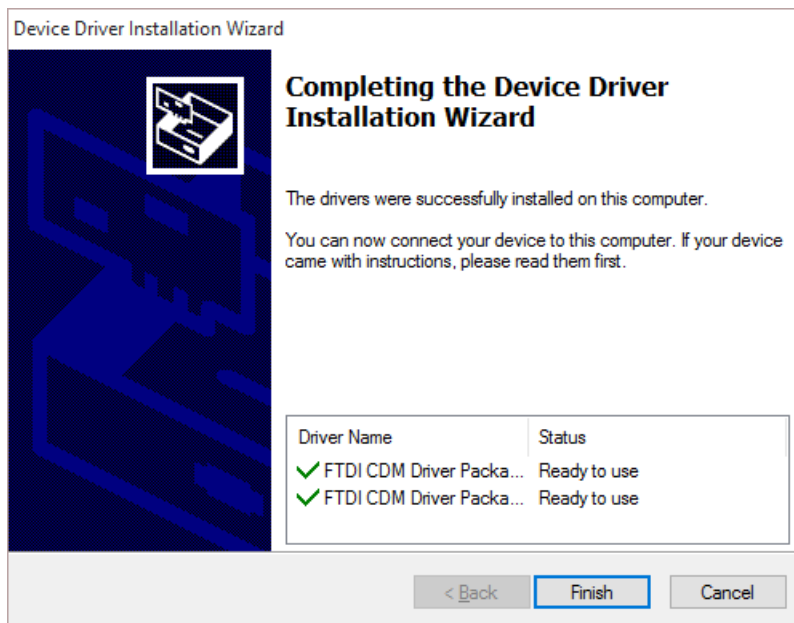
7. Select **Extract** on the *FTDI CDM Drivers* window.



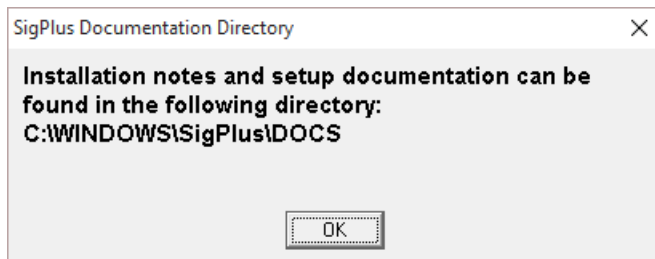
8. Select **Next**.



9. Choose **Finish** on the *Device Driver Installation Wizard* window.



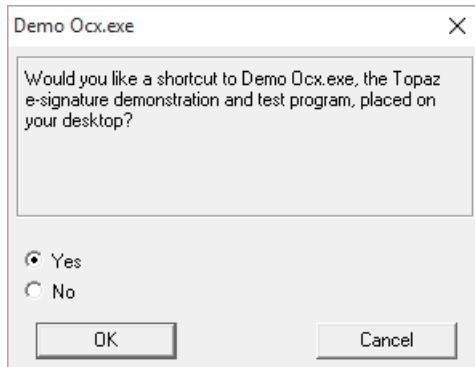
10. Select **OK** on the *SigPlus Documentation Directory* window.



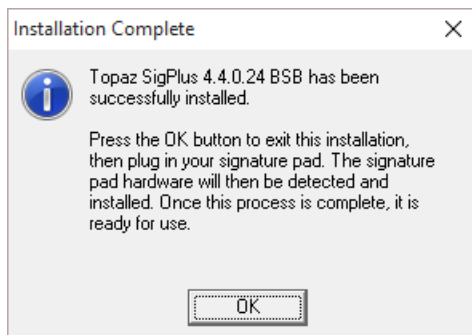
11. Select **OK**.



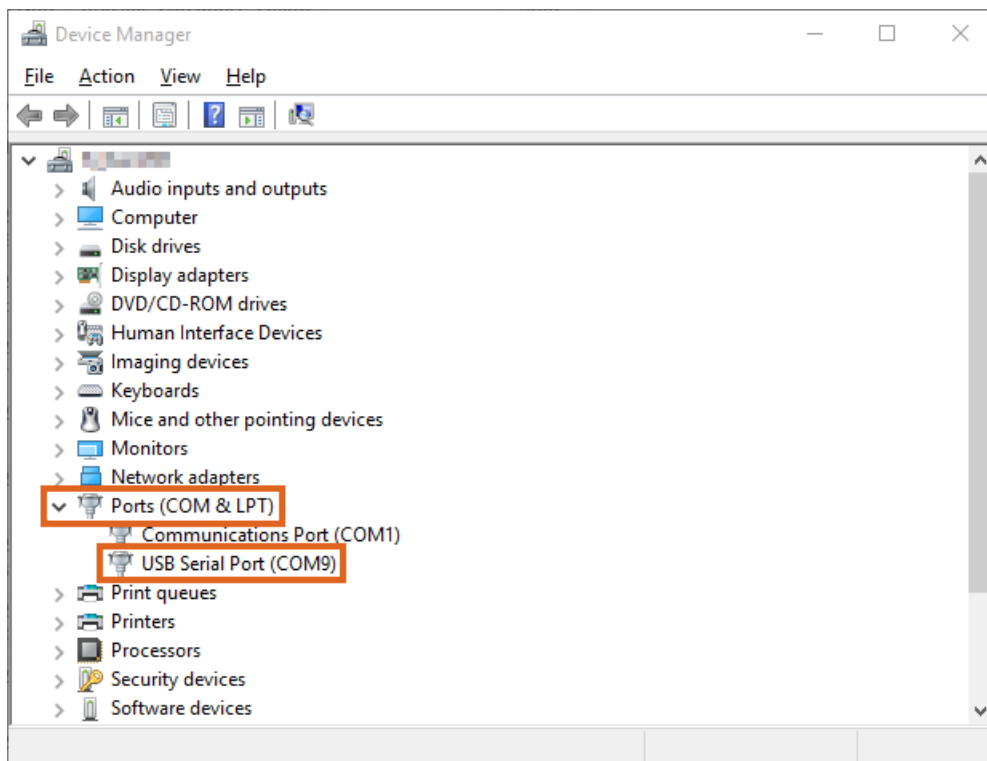
12. Choose Yes to add the shortcut to the desktop, and then choose **OK**.



13. Choose **OK**, and the installation will be complete.

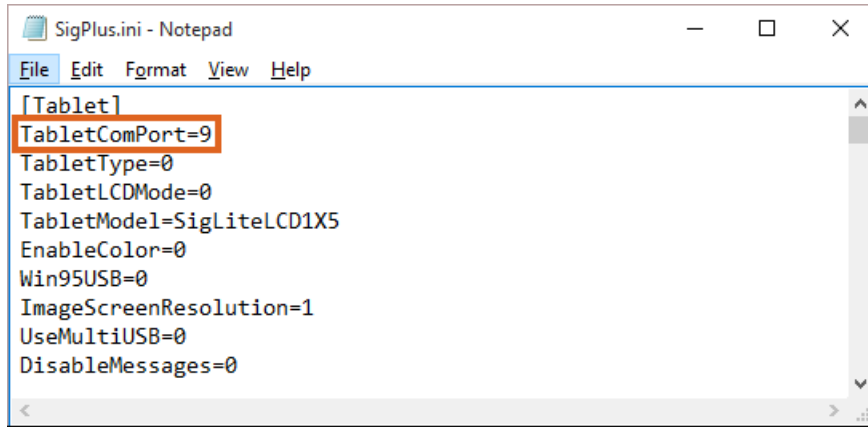


14. Open *Device Manager*.
15. Expand the *Ports* section, and locate the *USB Serial Port* entry, as shown below. Note which COM port was assigned to this device; this value will be required later in setup.



16. Open the *SigPlus.ini* file located at `C:\Windows\SigPlus.ini`. The `TabletComPort=` value needs to match the COM

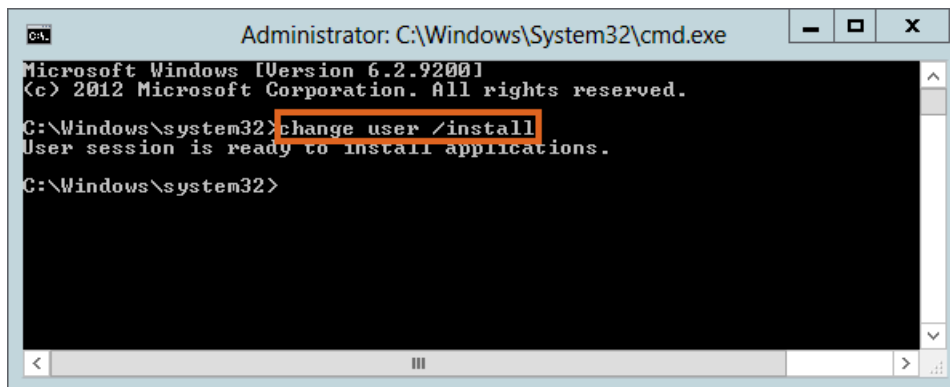
port in the *Device Manager*.



```
SigPlus.ini - Notepad
File Edit Format View Help
[Tablet]
TabletComPort=9
TabletType=0
TabletLCDMode=0
TabletModel=SigLiteLCD1X5
EnableColor=0
Win95USB=0
ImageScreenResolution=1
UseMultiUSB=0
DisableMessages=0
```

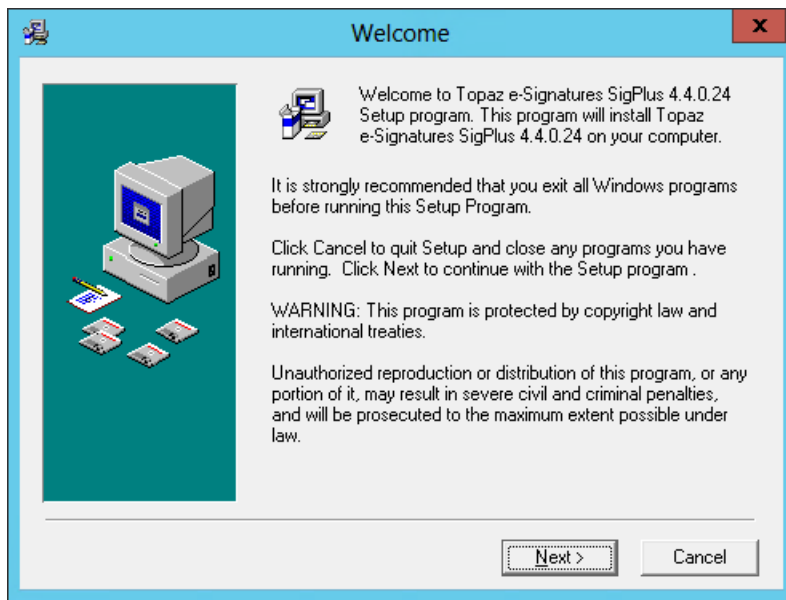
Installing On a Terminal Server

1. Log into the server using an RDC as Administrator or an equivalent account. Download and save the *SigPlus.exe* file by going [here](#).
2. From an elevated CMD line, type `change user /install` to enter *Install* mode.
3. Install *SigPlus.exe*. Choose the tablet model during install and the COM1 connection type. After installing, from CMD line, type `Change user /execute` or restart server to go back into *Execute* mode before using the application (instructions below are for the supported model).

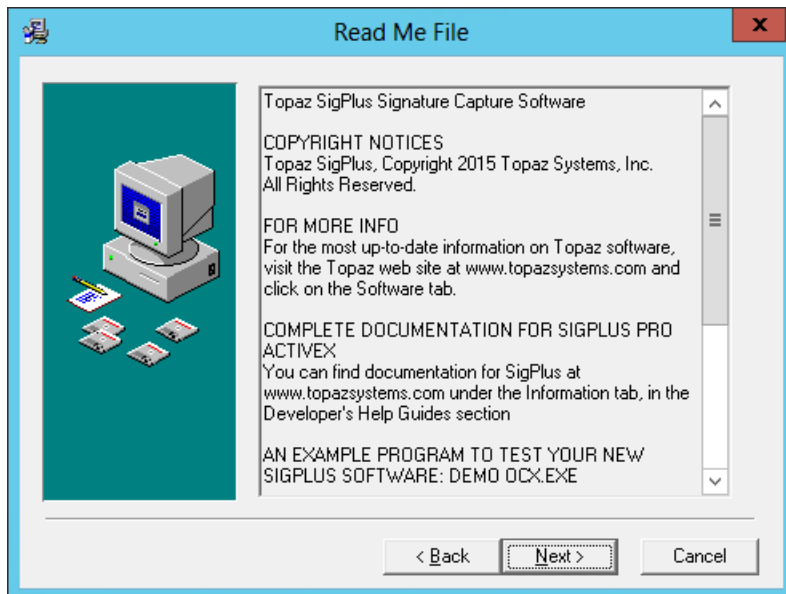


```
Administrator: C:\Windows\System32\cmd.exe
Microsoft Windows [Version 6.2.9200]
(c) 2012 Microsoft Corporation. All rights reserved.
C:\Windows\system32>change user /install
User session is ready to install applications.
C:\Windows\system32>
```

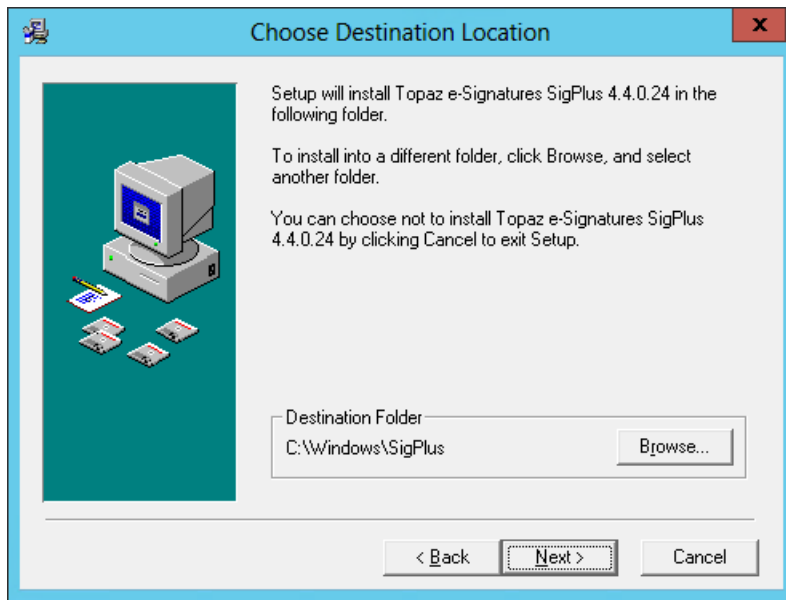
4. Choose **Next** on the installation window.



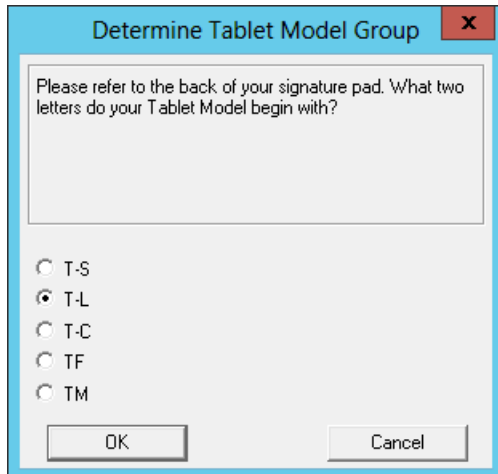
5. Choose **Next**.



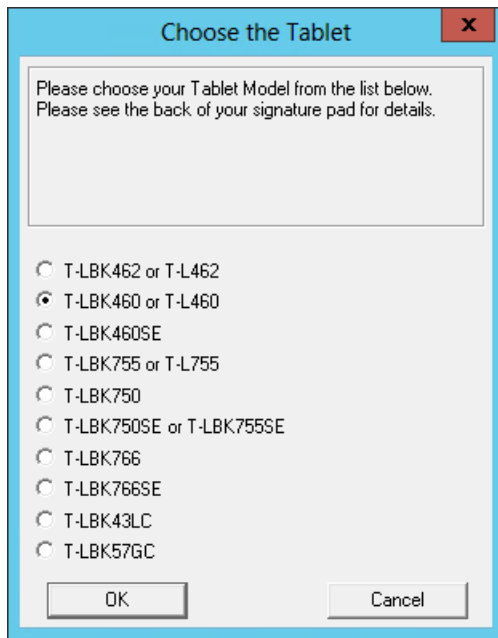
6. Verify the *Destination Folder* is `C:\Windows\SigPlus`, and then choose **Next**.



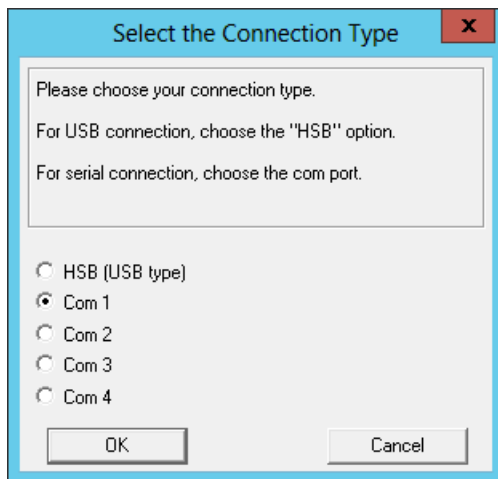
7. Select *T-L* as the Tablet Model Group, and choose **OK**.



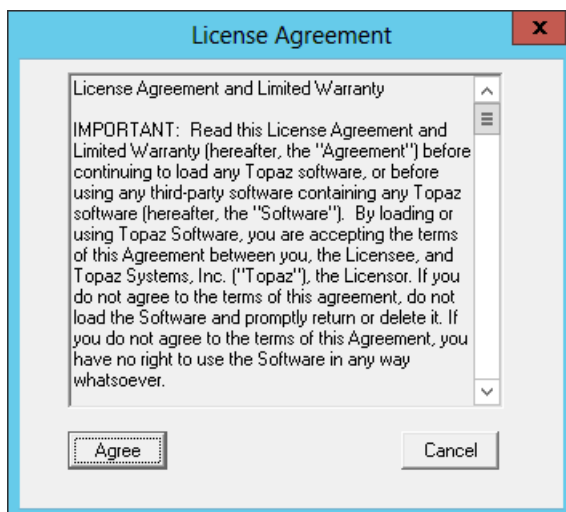
8. Choose *T-LBK460* or *T-L460* as the tablet, and select **OK**.



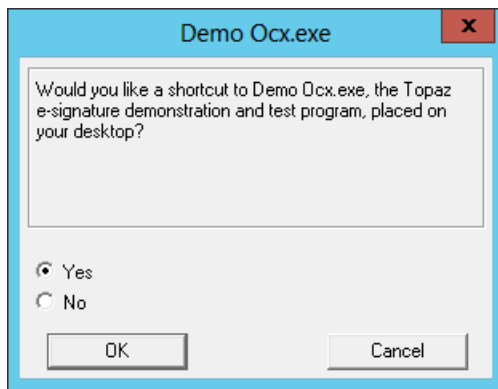
9. Choose the *Com 1* Connection Type. Select **OK**.



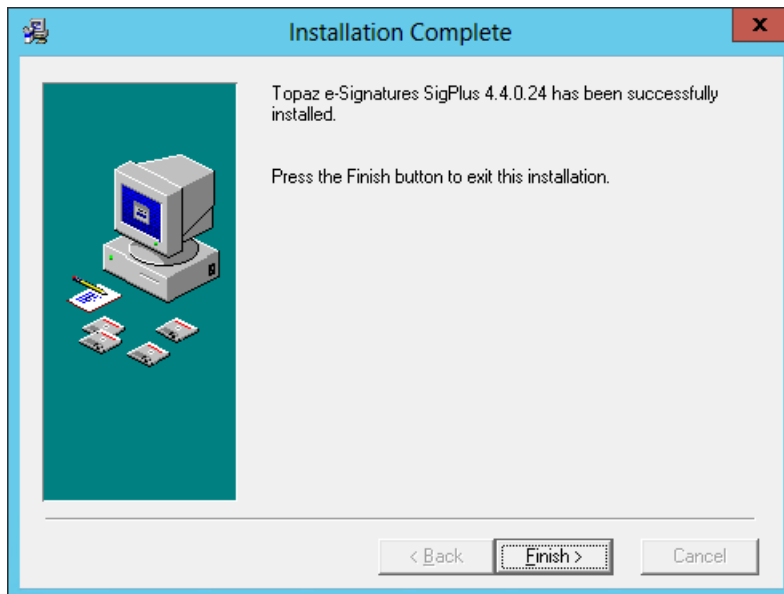
10. Read the License Agreement, and select **Agree**.



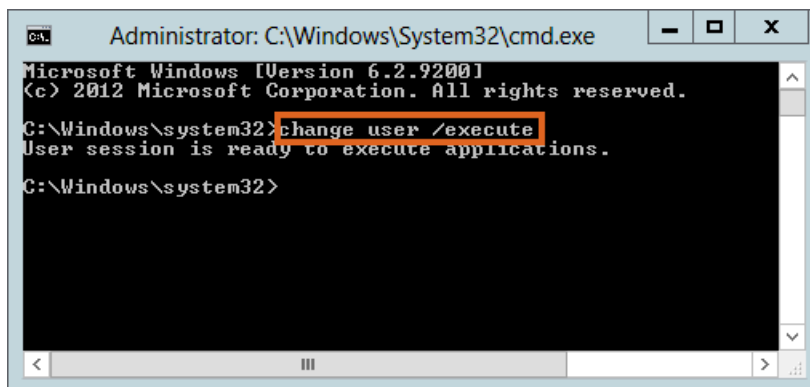
11. Choose Yes to add a shortcut to the desktop, and select **OK**.



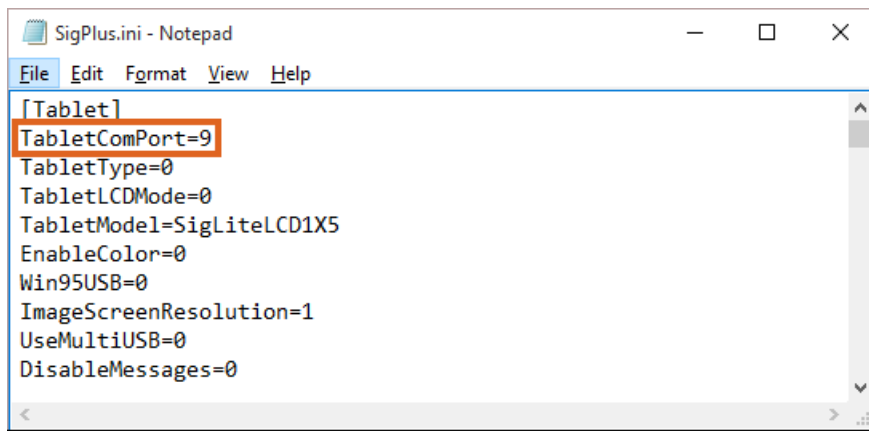
12. Select **Finish** to complete the installation.



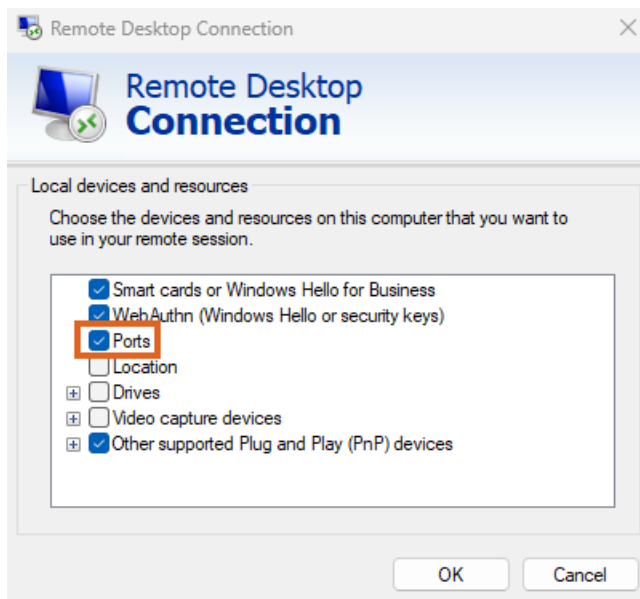
13. After the installation completes, open an elevated CMD line and type `Change user /execute`.



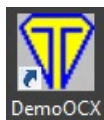
14. On the terminal server, open the `SigPlus.ini` file located at `C:\Windows\SigPlus.ini`. The `TabletComPort=` value needs to match the COM port the signature pad is using on the workstation.



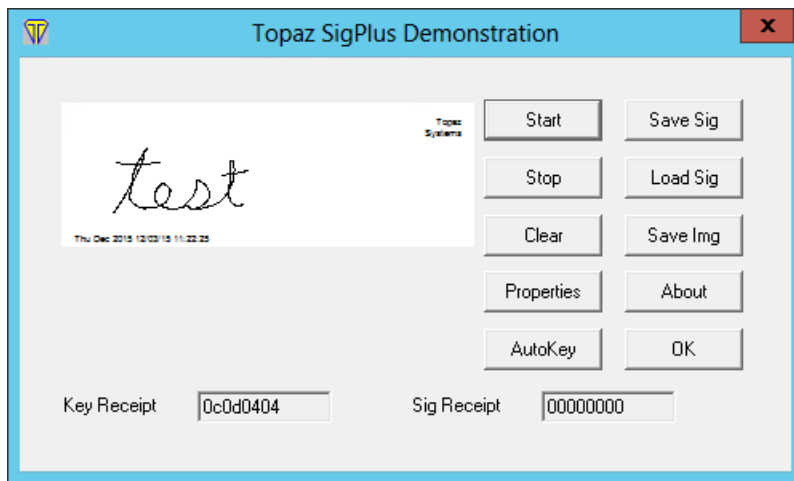
15. Verify the RDC icon on the workstation is set to forward serial port traffic by editing the icon, navigate to *Local Resources / More*, and then select the *Ports* option.



16. Test the Signature pad outside of Agvance by double-clicking the **DemoOCX** icon on the desktop of the workstation or server.



17. Select **Start** on the *Topaz SigPlus Demonstration* window, and start signing the signature pad. If it is configured correctly, the signature will display on the window. If it is not working, double check the com port and the *SigPlus.ini* files.



Advance Settings for the Signature Pad

The following settings need to be changed for the signature capture window to work in Agvance.

Quick Tickets

Navigate to *Accounting / A/R / Manage Quick Tickets / Options*, and set *Form Type* to *40 Character Plain Text*. To require a signature for company credit, select the *Require Signature for Company Credit* option.

Quick Ticket Preferences - 1RE

<Cash Customer> Cashes

Default Invoice Type

Online Posting

Set Due Date to Next FM

Use Customer Tax Information

Require Sales Person

Require Signature for Company Credit

Use Discounts from Inventory Department

Terms

Product Selection

Bar Code Move To Quantity

Product Selection Window

Prod ID / Alt ID / Name Move To Quantity

Attributes

<Age Restricted Product>

Print Options

Print Location Heading Center

Receipt Printer

Form Type 40 Character Plain Text

Print # Copies Printer Port

Collate Copies How Many Lines 0

LC Printer

LC Form Type 8 1/2 x 11

LC Copies 1

Restricted Product Checking

Don't Check

Moneris Receipt Print Options

Cash Drawer Options

Cash Drawer Port (None)

Printer ADOBE PDF

Open Codes

Baud/Parity/Data/Stop

RTS Enabled DTR Enabled

Pole Display Options

Port (None)

DTR Enabled Baud/Parity/Data/Stop

RTS Enabled

Message Refresh

Additional Print Options

Save Cancel

Payments

At *Accounting / Setup / A/R / Pay Methods*, select the pay method for each location that will require a signature.

	Pay Method	Short Description	Long Description	<00MAIN>	00MAIN Acct I	Require Signature for 00
1	Check	Check	Check	Undeposited Cash	1100000-00	<input type="checkbox"/>
2	Cash	Cash	Cash	Undeposited Cash	1100000-00	<input type="checkbox"/>
3	Credit Card	Credit Card	Credit Card	Credit Card Clearing	1102000-00	<input checked="" type="checkbox"/>
4	Debit Card	Debit Card	Debit Card	Credit Card Clearing	1102000-00	<input checked="" type="checkbox"/>
5	Adjustment	Adjustment	Adjustment	Clearing Account	9999000-00	<input type="checkbox"/>
6	Farm Plan	JDF Multi-use	John Deere Fin...	Clearing Account	9999000-00	<input type="checkbox"/>
7	AMEX	AMEX	AMEX	Credit Card Clearing	1102000-00	<input type="checkbox"/>
8	Visa	Visa	Visa	Credit Card Clearing	1102000-00	<input type="checkbox"/>
9	MasterCard	MasterCard	MasterCard	Credit Card Clearing	1102000-00	<input type="checkbox"/>
10	Discover	Discover	Discover	Credit Card Clearing	1102000-00	<input type="checkbox"/>
11	Budget DNU	Budget DNU	Budget DNU	Budget Billing Receivable	1220000-00	<input type="checkbox"/>
12	Cash Back	Cash Back	Cash Back	Undeposited Cash	1100000-00	<input type="checkbox"/>
13	Gift Cert	Gift Cert	Gift Certificates	Gift Certificates	2730000-00	<input type="checkbox"/>
14	Financed Prod	Financed Prod	Financed Prod	Financed Product Clearing	4400000-00	<input type="checkbox"/>
15	Respray	Respray	Respray	Respray Clearing	1103000-00	<input type="checkbox"/>
16	Bad Debt	Bad Debt	Bad Debt	Bad Debt Expense	6800000-00	<input type="checkbox"/>
17	Write Off	Write Off	Write Off	Bad Debt Expense	6800000-00	<input type="checkbox"/>
18	Surcharge	Surcharge	Surcharge	Credit Card Clearing	1102000-00	<input checked="" type="checkbox"/>

Bookings

Navigate to the A/R tab at *Setup / Preferences* and select the **Design Booking Contracts** to format Booking Contracts. *Data Printing Options* need both *Seller* and *Buyer Signature* options selected for the signature lines to display on the contract. See [Booking Contract Signatures](#).

Print	Data Element	Alternative Label
<input type="checkbox"/>	Product	
<input type="checkbox"/>	Price	
<input type="checkbox"/>	Total	
<input type="checkbox"/>	SPaid	
<input type="checkbox"/>	Amt/Gal Paid	
<input checked="" type="checkbox"/>	Seller Signa...	
<input checked="" type="checkbox"/>	Buyer Signa...	

Invoices

To print signatures on Invoices, check the *Allow signature on save of invoice* box found on the *Invoice* tab at *Setup / Location Preferences*. The **Capture Signature** button is then available on the *Print Invoice Documents* window.

For further information, review the [Allow Signature on Save of Invoice](#) article.

Print Invoice Documents

Select Range of Invoices

Location	Starting Inv#	1200900	<input type="checkbox"/> Include Voiced Invoices
00MAIN	Ending Inv#	1200900	<input type="checkbox"/> Previous Years
			<input checked="" type="checkbox"/> Print Emailed Invoices

.. Copies

<input checked="" type="checkbox"/> Print Invoice	ADOBE PDF	1
<input type="checkbox"/> Print Delivery Ticket	ADOBE PDF	1
<input type="checkbox"/> Print Haz Mat Sheet		1
<input type="checkbox"/> Print SDS		1
<input type="checkbox"/> Print WPS	ADOBE PDF	1
<input type="checkbox"/> Print Custom Apps		
<input type="checkbox"/> Print Bill of Lading		1
<input type="checkbox"/> Print Invoice No Roll up		

Capture Signature

OK Cancel Suppress Invoice Splits