Topaz Signature Pad Install

Last Modified on 03/07/2025 9:39 am CST

Agvance supports the T-LBK460-BSB-R Topaz Signature Pad. Follow the instructions below to install this signature pad.

Setup

1. Leave signature pad unplugged while installing sigplus driver from https://www.sigpluspro.com/sigplusbsb.html.



2. Install the T-LBK460-BSB-R or T-LBK462-BSB-R Model and select the appropriate COM port on the right.

The port selected here must be chosen in Step 5.

🔁 SigPlusWin32 - InstallShield Wizard	×
Topaz Signature Pad Configuration	\mathbf{v}
Select signature pad model from list below: T-S261 T-S751 T-S460, T-S461, TF-S463 or TF-S460 T-LBK462, T-LBK464, TF-LBK462 or TF-LBK464 T-LBK460SE T-LBK460SE T-LBK755 or TM-LBK755 T-LBK750 or TM-LBK755 T-LBK750 or TM-LBK755E, TM-LBK750SE or TM-LBK755SE	Select connection type from list below: COM1 COM2 COM3 COM4 COM5 COM6 COM7 COM7 COM8 COM9
DemoOCX on Desktop InstallShield	Advanced Settings
< Back	Next >

- 3. Plug in the signature pad.
- 4. In Device Manager, locate the signature pad under Ports.
- 5. Change the Static COM port to the port selected in Step 2.



6. Confirm port redirection is turned on in the RDP icon Be sure to save the icon after enabling ports.

	Semote Desktop Connection - 🗆 🗙
B Local Devices and Resources	Remote Desktop Connection
Remote Desktop Connection	General Display Local Resources Experience Advanced Remote audio Configure remote audio settings.
Local devices and resources Choose the devices and resources on this computer that you want to use in your remote session.	Settings Keyboard Apply Windows key combinations: Only when using the full screen
WebAuthn (Windows Hello or security keys) Ports Location Drives Web capture devices	Example: ALT+TAB Local devices and resources Choose the devices and resources that you want to use in your remote session.
Other supported Plug and Play (PhP) devices	Printers Clipboard
OK Cancel	Hide Options Connect Help

- 7. Connect to the hosted server.
- 8. Once connected, confirm the COM port is redirecting and showing as the port selected in Steps 2 and 5 with

the query change port /query.

Command Prompt
Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.
C:\Users\AgvAdmin>change port /query
AUX = \DosDevices\COM1
COM1 = \Device\Serial0
COM9 = \Device\RdpDrPort\;COM9:241\tsclient\COM9
C:\Users\AgvAdmin>_

9. Navigate to Accounting / A/R / Manage Quick Tickets / Options, and set Form Type to 40 Character Plain Text. To

require a signature for company credit, select the Require Signature for Company Credit option.

Quick Ticket Preferences - 1RE	×
<cash customer=""> Cashs Online Posting Set Due Date to Next FM Use Customer Tax Information Require Sales Person Require Signature for Company Credit Use Discounts from Inventory Department Product Selection Bar Code Move To Quantity Product Selection Window</cash>	Default Invoice Type
O Prod ID / Alt ID / Name Move To Quantity	
Print Options	Restricted Product Checking
	Dont Check
Receipt Printer V	Moneris Receipt Print Options
Form Type 40 Character Plain Text 🗸	
Print # Copies Printer Port ~	
Collate Copies How Many Lines 0	
LC Printer V	
LC Form Type 8 1/2 x 11 🗸 🗸	
LC Copies 1	
Cash Drawer Options	Pole Display Options
Cash Drawer Port (None) \checkmark	Port (None) ~
Printer ADOBE PDF ~	
Open Codes	DTR Enabled Baud/Parity/Data/Stop
Roud/Darb/Data/Stop	RISEnabled
Daud/Parity/Data/Stop	Message Refresh
Additional Print Options	Save Cancel

10. Test this setup by entering a Quick Ticket.

Installing On a Terminal Server

- 1. Log into the server using an RDC as Administrator or an equivalent account. Download and save the *SigPlus.exe* file by going **here**.
- 2. From an elevated CMD line, type *change user /install* to enter *Install* mode.
- 3. Install SigPlus.exe. Choose the tablet model during install and the COM1 connection type. After installing, from CMD line, type *Change user /execute* or restart server to go back into *Execute* mode before using the application (instructions below are for the supported model).



4. Choose Next on the installation window.

Welcome
 Welcome to Topaz e-Signatures SigPlus 4.4.0.24 Setup program. This program will install Topaz e-Signatures SigPlus 4.4.0.24 on your computer. It is strongly recommended that you exit all Windows programs before running this Setup Program. Click Cancel to quit Setup and close any programs you have running. Click Next to continue with the Setup program. WARNING: This program is protected by copyright law and international treaties. Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
Next > Cancel

5. Choose Next.



6. Verify the Destination Folder is C:\Windows\SigPlus, and then choose Next.

Schoose Destination Location	x
Setup will install Topaz e-Signatures SigPlus following folder. To install into a different folder, click Browse, another folder. You can choose not to install Topaz e-Signa 4.4.0.24 by clicking Cancel to exit Setup.	4.4.0.24 in the and select tures SigPlus
Destination Folder C:\Windows\SigPlus	B <u>r</u> owse
< <u>B</u> ack <u>N</u> ext>] Cancel

7. Select *T*-*L* as the Tablet Model Group, and choose **OK**.

Determine Tablet Model Group
Please refer to the back of your signature pad. What two letters do your Tablet Model begin with?
СТ-S ФТ-L СТ-С СТF СТМ
OK

8. Choose *T-LBK460* or *T-L460* as the tablet, and select **OK**.

Choose the Tablet
Please choose your Tablet Model from the list below. Please see the back of your signature pad for details.
 ○ T-LBK462 or T-L462 ○ T-LBK460 or T-L460 ○ T-LBK460SE ○ T-LBK755 or T-L755 ○ T-LBK750 ○ T-LBK750SE or T-LBK755SE ○ T-LBK766 ○ T-LBK766SE ○ T-LBK43LC ○ T-LBK57GC
OK Cancel

9. Choose the Com 1 Connection Type. Select OK.

Select the Connection Type	
Please choose your connection type.	
For USB connection, choose the "HSB" option.	
For serial connection, choose the com port.	
C HSB (USB type) ⓒ Com 1	
C Com 2 C Com 3	
OK Cancel	

10. Read the License Agreement, and select Agree.

License Agreement	x
License Agreement and Limited Warranty IMPORTANT: Read this License Agreement and Limited Warranty (hereafter, the "Agreement") before continuing to load any Topaz software, or before using any third-party software containing any Topaz software (hereafter, the "Software"). By loading or using Topaz Software, you are accepting the terms of this Agreement between you, the Licensee, and Topaz Systems, Inc. ("Topaz"), the Licensee, and Topaz Systems, Inc. ("Topaz"), the Licensee, and topac agree to the terms of this agreement, do not load the Software and promptly return or delete it. If you do not agree to the terms of this Agreement, you have no right to use the Software in any way whatsoever.	X
Cancel	

11. Choose Yes to add a shortcut to the desktop, and select OK.



12. Select Finish to complete the installation.

漫	Installation Complete	x
	Topaz e-Signatures SigPlus 4.4.0.24 has been successfully installed. Press the Finish button to exit this installation.	
	< <u>B</u> ack <u>Finish</u> Cancel	

13. After the installation completes, open an elevated CMD line and type Change user /execute.



14. On the terminal server, open the *SigPlus.ini file* located at *C*:*Windows**SigPlus.ini*. The *TabletComPort=* value needs to match the COM port the signature pad is using on the workstation.

SigPlus.ini - Notepad	_	×	,
<u>File</u> <u>E</u> dit F <u>o</u> rmat <u>V</u> iew <u>H</u> elp			
[Tablet]			^
TabletComPort=9			
TabletType=0			
TabletLCDMode=0			
TabletModel=SigLiteLCD1X5			
EnableColor=0			
Win95USB=0			
ImageScreenResolution=1			
UseMultiUSB=0			
DisableMessages=0			
			~
		2	

15. Verify the RDC icon on the workstation is set to forward serial port traffic by editing the icon, navigate to

Local Resources / More, and then select the Ports option.

Nemote Desktop Connection	\times
Remote Desktop Connection	
Local devices and resources	
Choose the devices and resources on this computer that you want to use in your remote session.	
Smart cards or Windows Hello for Business WebAuthn (Windows Hello or security keys) Ports Location Drives	
 Video capture devices Other supported Plug and Play (PnP) devices 	
OK Cancel	

16. Test the Signature pad outside of Agvance by double-clicking the **DemoOCX** icon on the desktop of the workstation or server.



17. Select **Start** on the *Topaz SigPlus Demonstration* window, and start signing the signature pad. If it is configured correctly, the signature will display on the window. If it is not working, double check the com port and the *SigPlus.ini* files.

Topaz SigPlus Dem	Topaz SigPlus Demonstration			
		_		
Tan System	Start Save Sig			
test	Stop Load Sig			
Thu Dec 2015 12/03/15 11:22:25	Clear Save Img			
	Properties About			
	AutoKey OK			
Key Receipt Oc0d0404 Sig F	Receipt 00000000			

Agvance Settings for the Signature Pad

The following settings need to be changed for the signature capture window to work in Agvance.

Quick Tickets

Navigate to Accounting / A/R / Manage Quick Tickets / Options, and set Form Type to 40 Character Plain Text. To require a signature for company credit, select the Require Signature for Company Credit option.

Quick Ticket Preferences - 1RE	×
<cash customer=""> Cashs Online Posting Set Due Date to Next FM Use Customer Tax Information Require Sales Person Require Signature for Company Credit Use Discounts from Inventory Department Product Selection Product Selection Window Prod ID / Alt ID / Name Move To Quantity Print Options Print Location Heading Center Receipt Printer Print Copies Printer Port Collate Copies How Many Lines 0 LC Printer 8 1/2 x 11 V</cash>	Default Invoice Type
LC Copies 1	
Cash Drawer Options	Pole Display Options
Cash Drawer Port (None) ~	Port (None) ~
Printer ADOBE PDF ~ Open Codes Baud/Parity/Data/Stop	DTR Enabled Baud/Parity/Data/Stop RTS Enabled Message Refresh
RTS Enabled DTR Enabled	
Additional Print Options	Save Cancel

Payments

At Accounting / Setup / A/R / Pay Methods, select the pay method for each location that will require a signature.

	Pay Method	ShortDescription	Long Description	<00MAIN>	00MAIN Acct I	Require Signature for 00	<01IND>
•	Check	Check	Check	Undeposited Cash	1100000-00		Undepo
	Cash	Cash	Cash	Undeposited Cash	1100000-00		Undepo
	Credit Card	Credit Card	Credit Card	Credit Card Clearing	1102000-00	\checkmark	CreditC
	Debit Card	Debit Card	Debit Card	Credit Card Clearing	1102000-00	\checkmark	CreditC
5	Adjustment	Adjustment	Adjustment	Clearing Account	9999000-00		Clearing
;	Farm Plan	JDF Multi-use	John Deere Fin	Clearing Account	9999000-00		Clearing
,	AMEX	AMEX	AMEX	Credit Card Clearing	1102000-00		Credit C
3	Visa	Visa	Visa	Credit Card Clearing	1102000-00		Credit C
)	MasterCard	MasterCard	MasterCard	Credit Card Clearing	1102000-00		Credit C
0	Discover	Discover	Discover	Credit Card Clearing	1102000-00		Credit C
1	Budget DNU	Budget DNU	Budget DNU	Budget Billing Receivable	1220000-00		BudgetE
2	Cash Back	Cash Back	Cash Back	Undeposited Cash	1100000-00		Undepo
3	Gift Cert	Gift Cert	Gift Certificates	Gift Certificates	2730000-00		GiftCert
4	Financed Prod	Financed Prod	Financed Prod	Financed Product Clearing	4400000-00		Finance
5	Respray	Respray	Respray	Respray Clearing	1103000-00		Respray
6	Bad Debt	Bad Debt	Bad Debt	Bad Debt Expense	6800000-00		Bad Deb
7	Write Off	Write Off	Write Off	Bad Debt Expense	6800000-00		Bad Deb
8	Surcharge	Surcharge	Surcharge	Credit Card Clearing	1102000-00	\checkmark	Credit C
9	ACH	ACH	ACH	Undeposited Cash	1100000-00		Undepo
							>

Bookings

Navigate to the A/R tab at *Setup / Preferences* and select the **Design Booking Contracts** to format Booking Contracts. *Data Printing Options* need both *Seller* and *Buyer Signature* options selected for the signature lines to display on the contract. See **Booking Contract Signatures**.

Edit Bo	oking C	Contract		×
Form Headi	at Name ng Secti	Signatures		Font
Data H	rinting C	ptions		
	Print	Data Element	Alternative Label	
13	님	Product		
14	님	Price		
15	님	Total SDaid		
16		Amt/Cal Daid		
17		Seller Signa		
10		Buver Sign		
19		,	~	
Feeter	Castier			Font
Footer	r Section	1		
_				
NOT thes pag	E: After e contra je. If all 1	designing the c acts to. Make su the info did not p a adjusted or ch	ontract, it is strongly recommended that you print the test page to the printer that you ex re to look over the contract for accuracy and that all of the information printed and all o rint and/or you received an error when trying to print, the header and/or footer informa regards accommendate at least one product printing on the near Disease call SSI if any	pect to print f it fit on the tion/design
Prin	t Test Pa	ige	Print header and footer a single time per contract Save	Cancel

Invoices

To print signatures on Invoices, check the Allow signature on save of invoice box found on the Invoice tab at Setup / Location Preferences. The **Capture Signature** button is then available on the Print Invoice Documents window.

For further information, review the Allow Signature on Save of Invoice article.

Print Invoice Documents		
Select Range of Invoic Location Star 00MAIN V End	ting Inv# 1200900 Include Voided Invoices ding Inv# 1200900 Previous Years V Print Emailed Invoices	Copies
Print Invoice	ADOBE PDF ~	1
Print Delivery Ticket	ADOBE PDF ~	1
Print Haz Mat Sheet	~	1
Print SDS	~	1
Print WPS	ADOBE PDF ~	1
Print Custom Apps	~	
Print Bill of Lading	~	1
Print Invoice No Roll up	~	
	Capture Signature OK Cancel Suppress Invoice S	plits