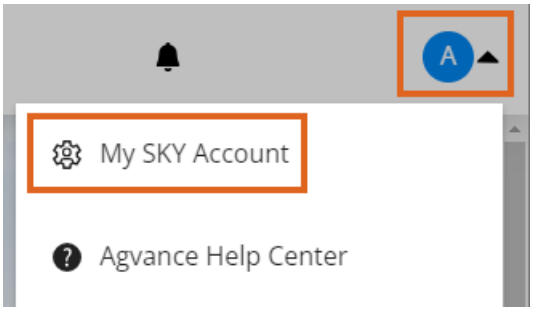
Multi-Factor Authentication

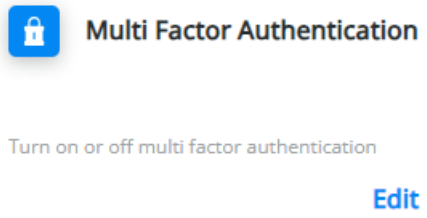
Last Modified on 07/06/2026 1:52 pm CDT

Multi-Factor Authentication can be set up by selecting the User drop-down and choosing*My SKY Account*.

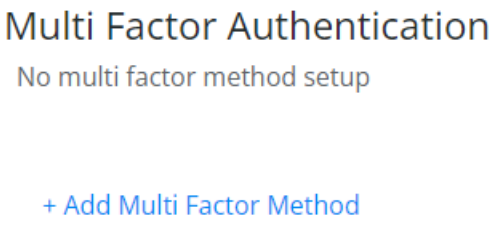


Setup

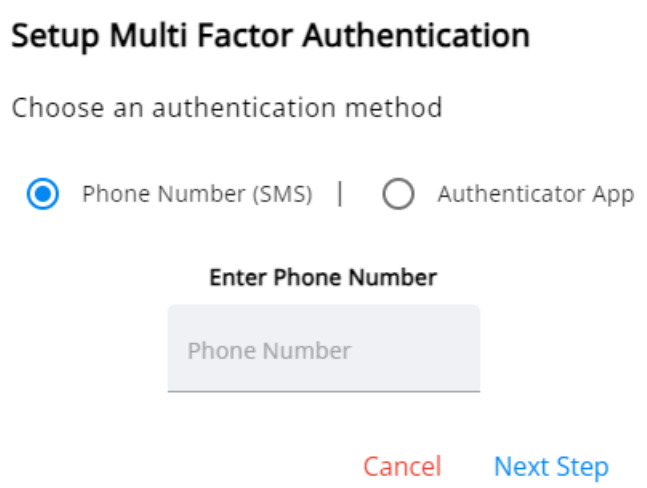
1. Select **Edit** to set up Multi Factor Authentication in Agvance SKY.



2. Select **+ Add Multi Factor Method**.



3. Choose an authentication method - *Phone Number (SMS)* or *Authenticator App.*
    - **Phone Number (SMS)**
        1. Enter a 10-digit phone number to receive a verification code.

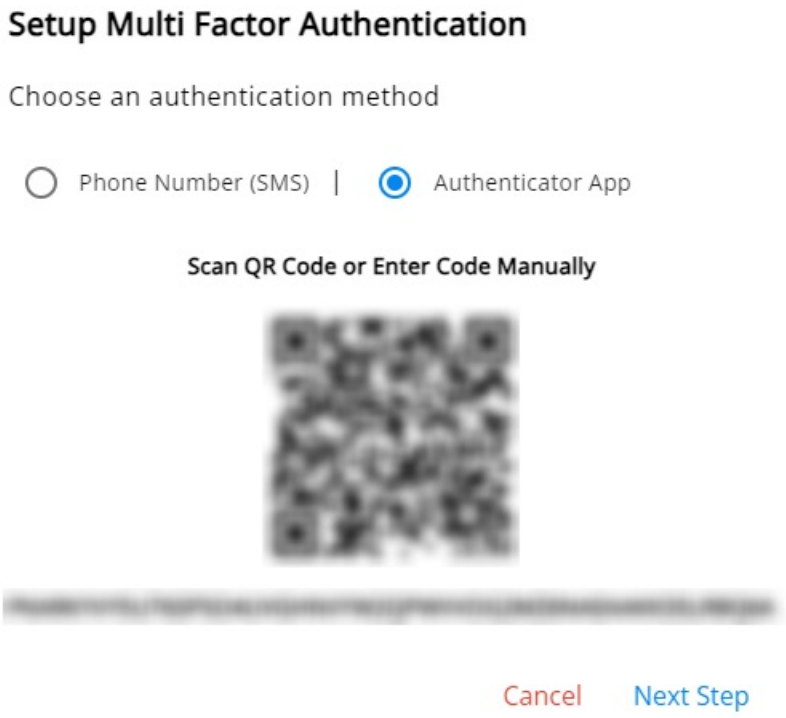


2. Enter the *Verification Code* and select **Enable MFA**.

- **Authenticator App**

  Note: An authenticator app must be loaded on the phone before proceeding with this option.

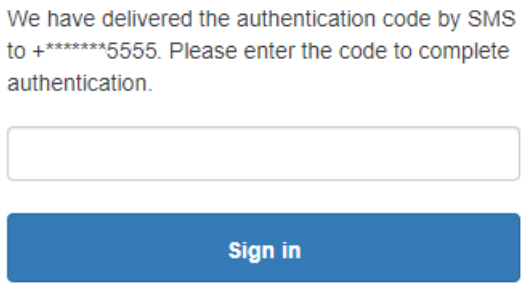
  1. Scan the QR Code or manually enter the code into the authenticator app and select **Next Step**.

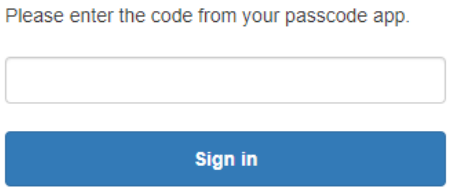


  2. Enter the *Verification Code* provided by the authenticator app and choose **Enable MFA**.

Logging in after Setting Up MFA

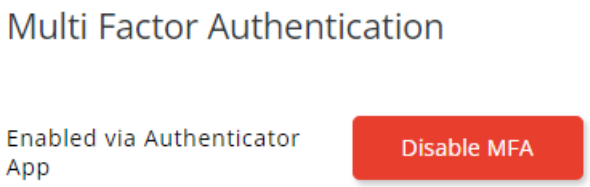
Logging into Agvance SKY the after setting up MFA will display one of the following prompts depending on which method was chosen. Enter the code from the text or app to sign in.





Disable MFA

Follow the steps above to navigate to the *Multi Factor Authentication* screen. Select **Disable MFA** to remove Multi Factor Authentication from the Agvance SKY Account.



Note: Users will receive an email when MFA is enabled or disabled.