

# Boundary File Import Troubleshooting

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**Q. When boundary files were imported into SKY Mapping, overlapping boundaries were present and/or the fields were not indicated as linked to SKY Mapping from the Agvance Hub once the process was complete. How do I correct these issues?**

A.

## Linking a Field to the Agvance Hub

1. In SKY Mapping, navigate to the customer/field which is not showing as linked in the Agvance Hub.
2. Select the vertical **Ellipsis** to the right of the file name, then choose **View/Edit Field**.
3. On the *General Information* menu, select the X to the right of the field name.
4. Selecting the *Field Name* box displays a list of all available fields from the Agvance Hub for the selected customer. Choose the matching field from this list, then select **Save**.
5. The field will be linked correctly in the Agvance Hub as indicated by the checkmark in the *Mapping* column of the field selection window.

## Correcting Overlapping Field Boundaries

1. When importing boundaries, a file displaying in yellow text indicates the boundary must be corrected before linking it to the Agvance Hub.
2. Select the vertical ellipsis to the right of the file name, then choose **Edit Customer/Field**.
3. The overlapping field perimeters display in the mapping window.
4. Choose **Draw** from the menu at the top of the page.
5. The perimeter can be manually modified by selecting a point on the perimeter and dragging it to the desired location. The **Clip** option can also be used as a quick edit tool, which cuts the field perimeter at the overlapping point.
6. Once the overlap has been corrected, select **Save**. The file name will now display in black text and the field can be added.

**Note:** Any large overlaps must be manually reconciled. The drawing tools can be used to edit boundaries with large overlaps, or a new field boundary can be manually drawn.

## Making Corrections to Unmatched Customers

1. When importing boundaries, a file displaying in red text indicates the boundary contains information which must be corrected before linking it to the Agvance Hub.
2. Select the vertical ellipses to the right of the file name and choose *Edit Customer/Field*.
3. If a matching customer is not available in the data, a *Customer Name* must be selected on the *Edit Field Boundary* window.

4. Enter the corresponding field under *Farm Name*.
5. Select or enter the *Field Name*.
6. Once all information has been entered, select **Save**. The file name will now display in black text and the field can be added.

### Removing Import Files for Existing Fields

1. When importing boundaries, a file displaying in red text may indicate a field with a boundary already exists for that boundary to be imported.
2. To verify a field already exists in the system and the imported boundary is duplicating the existing field, select the ellipses to the right of the file name and *choose Edit Customer/Field*.
3. Select the polygon for the boundary to be imported on the map. Then, choose **Delete** from the toolbar at the top. The pre-existing field boundary should remain visible on the map after the boundary to be imported is deleted.
4. Select **Cancel** on the *Edit Field Boundary* window.
5. Select the **Ellipsis** to the right of the file name again and choose *Remove*. This removes the file from the import process.