Pole Displays in Agvance

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Q. How do I to set up a pole display device at my point of sale computer?

A. Agvance supports two models of pole display-the POS-X XP8200U and the POS-X XP8200S.

The POS-X XP8200U is a USB model, whereas the POS-X XP8200S connects to a computer using a serial connection.

Once the display pole is connected to the computer, the device shows in Windows Device Manager under *Ports* (COM & LPT).



When the device is visible in Device Manager, the Quick Ticket Preferences must be updated for each user who will enter Quick Tickets. Have each user log into Agvance, go to Accounting / A/R / Manage Quick Tickets, and select **Options** to display the Quick Ticket Preferences screen.

🖳 Manage Quick Tickets								
	Transaction #	Location	User	Date	Customer	Туре	Amount Posted In	
<							>	
Tag All	Filter			Date Rano	e	Reprint	View Void	
- agr a	Location	All	\sim	Use	Date Range			
UnTag All	User	All	~	Start		Reprint LC	Void/Start With	
	Status	Not Poste	d 🗸	End		Options	Include Products	
	Туре	All	~	Select Cus	t			
	Cashier ID	All	~	Cust. Cls.	Apply	Prove Out	Post Cancel	
							Sales per hour	
Suspended Tickets Report			Print only Totals page Print P			Product Recap	Print Customer Name	
Preview			out report Prov			en printing ve Out report	Print Department Totals	

On the *Quick Ticket Preferences*, choose the port that corresponds with the pole display device in the *Pole Display Options* area. In this example, it is COM4:

Quick Ticket Preferences - 1RE	×
<cash customer=""> Cashs Online Posting Set Due Date to Next FM Use Customer Tax Information Require Sales Person Require Signature for Company Credit Use Discounts from Inventory Department Product Selection Product Selection Window Prod ID / Alt ID / Name Move To Quantity Print Options Print Location Heading Center Receipt Printer Form Type 8 1/2 x 11 Laser Print # Copies Printer Port Collate Copies How Many Lines 0 LC Printer LC Form Type 8 1/2 x 11 LC Copies 1</cash>	Default Invoice Type
Cash Drawer Options Cash Drawer Port (None) Printer NPI69D518 (HP LASERJET PRO N Open Codes Baud/Parity/Data/Stop RTS Enabled DTR Enabled	Pole Display Options Port Com4 DTR Enabled Baud/Parity/Data/Stop RTS Enabled Message Refresh Thank you!
Additional Print Options	Save Cancel

The default message that displays on the pole may be changed by editing the *Message* area. No other configuration is required. Select **Save**. To ensure the changes have taken effect, choose the **Add a Quick Ticket** shortcut button:



The default message should display. The prices should also display as items are scanned.