## Error While Accessing Prior Year From Dropdown Menu In Agvance Hub

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Q. When accessing a prior year from the dropdown list in the Hub, I received the following error message:

Agvance Hub	×
User security settings in database 500clm are not sufficient to allow access to database FY500clm. Please log directly into FY500clm using the icon on your desktop.	
ОК	

A. This message indicates that the user is trying to access a database that is using the Moneris Bank Card processing from a dataset that is not using that type of processing. To resolve the issue, first open the current year and go to *Accounting / Setup / Locations* and edit the appropriate location. On the *Preferences* tab, put a checkmark in the option called *Use Moneris Bank Card Processing*.

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Payment	165		
Purchase Order	62		
Booking	519	Maximum AR	
Quick Ticket	27	Write Off	
Inventory Adjustments	27		

The second step is to check that the password rules are consistent between the databases. To be PCI compliant, passwords must expire at least every 90 days, must be complex, and must be at least 7 characters long.