

Error Public 400 - clsPublic.getDBOptions

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Q. I received the following error message: 'clsPublic.GetDBOptions: Could not find file 'C:\Documents and Settings\user\Desktop\agvsec.mdb'. Line 60.' This can happen while logging into Citrix and clicking on the Agvance icon before the hourglass has disappeared and Citrix has loaded completely.

A. Wait for the Citrix program to completely load before trying to log into Agvance.