

# Error 'Workgroup info.file Missing' While Restoring Agvance Database

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**Q. The complete error message is: 'Cannot start your application. The workgroup information file is missing or opened exclusively by another user.'**

**This error message occurs immediately after selecting the database image to restore and occurs because the database image files are on a CD or zip drive.**

**A. Copy the database images (*.dat files*) and *agvsec.mdb* to the folder to which you are going to restore before running the Restore utility.**