

# Message 'RPC Server is Unavailable'

Last Modified on 12/20/2022 9:44 am CST

**Q. I received the message 'RPC server is unavailable' while trying to print a report in Agvance. How can I resolve this issue?**

A. This message may be displayed while trying to print any report in Agvance or RRS that is running on Terminal Server when the Remote Procedure Call (a service) is not running.

To restart the service:

1. Go to *Control Panel / Administrative Tools / Services*.
2. Find the *Remote Procedure Call* (not the *Locator*).
3. Double click on it to get to the properties.
4. Click **Start**.

Or

Reboot the terminal server. On reboot, the service is set to automatically restart.

Once the service is restarted, it will automatically find the printers, and the user will be able to print.