

Scale Ticket Not Showing for Import into a Delivery Ticket

Last Modified on 01/06/2023 11:59 am CST

Q. I am trying to import a Scale Ticket into a Delivery Ticket, but the Scale Ticket is not able to be found. What should I do?

A. When a Scale Ticket is made for a Delivery Ticket type and does not have a valid product selected, it will not be available to import into the Delivery Ticket using the **Import Scale Ticket** button.

In order for this Scale Ticket to be available, choose the product on the Delivery Ticket, and double click in the column. This shows the Scale Tickets that are available to import for the selected customer.

The Scale Ticket should now be shown and able to be imported.

Add a Delivery Ticket

Split Customer ID 1AndBa ? Acres

Customer Name Barry Anderson

Field ID ?

<Comments>

Ticket # 7032

Ordered 05/29/2014

Loaded / /

Note Pickup

Loaded

Mini Bulk

Repacked

On Hold

	<Product Name>	<Gross>	<Tare>	Net	Unit	Use	Load Amount	Unit	Lot Number	Crop Code	Container	<Addn>
1	28-0-0	0.000		0.000	Lbs		0.000	Lbs				

Select Scale Tickets

Ticket #	Location	Date	Document Type	Direction	Customer Name	Comment 1	Product
100001	Main	05/29/2014	Delivery Ticket	Outbound	Barry Anderson		

Location

Filter

Date Range

Start Date 05/29/2013

End Date 05/29/2014

Location Main

Ticket #

Transferred Status Not Transferred

Direction Ready-All

Remove Customer Filter

Apply

Price Delivery

Details

Location>

Job ID

1. No Roll up

Save Cancel

In order to ensure Scale Tickets will easily be found in the future, it is recommended that two options are enabled. On the *Agvance Scale Interface / Setup / Company Preferences* screen, select the checkboxes for *Require a Product for Delivery Ticket Records* and *Product Must be Valid*.

Company Preferences

Comment 1

Comment 2

Comment 3

Comment 4

Comment 5

Show/Print Inv Units Show/Print Pkg Units

Allow the Import and Transfer of In-Process Non-Certified Tickets

Require a Product for Delivery Ticket records

Product Must be Valid

Perform credit check on Scale Ticket

SASI California Alternate Company Heading

SASI California customer must be filled out to print

Save Cancel