Scale Ticket Level Management - Correcting Transferred Tickets

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In Grain, there are two models of operation:

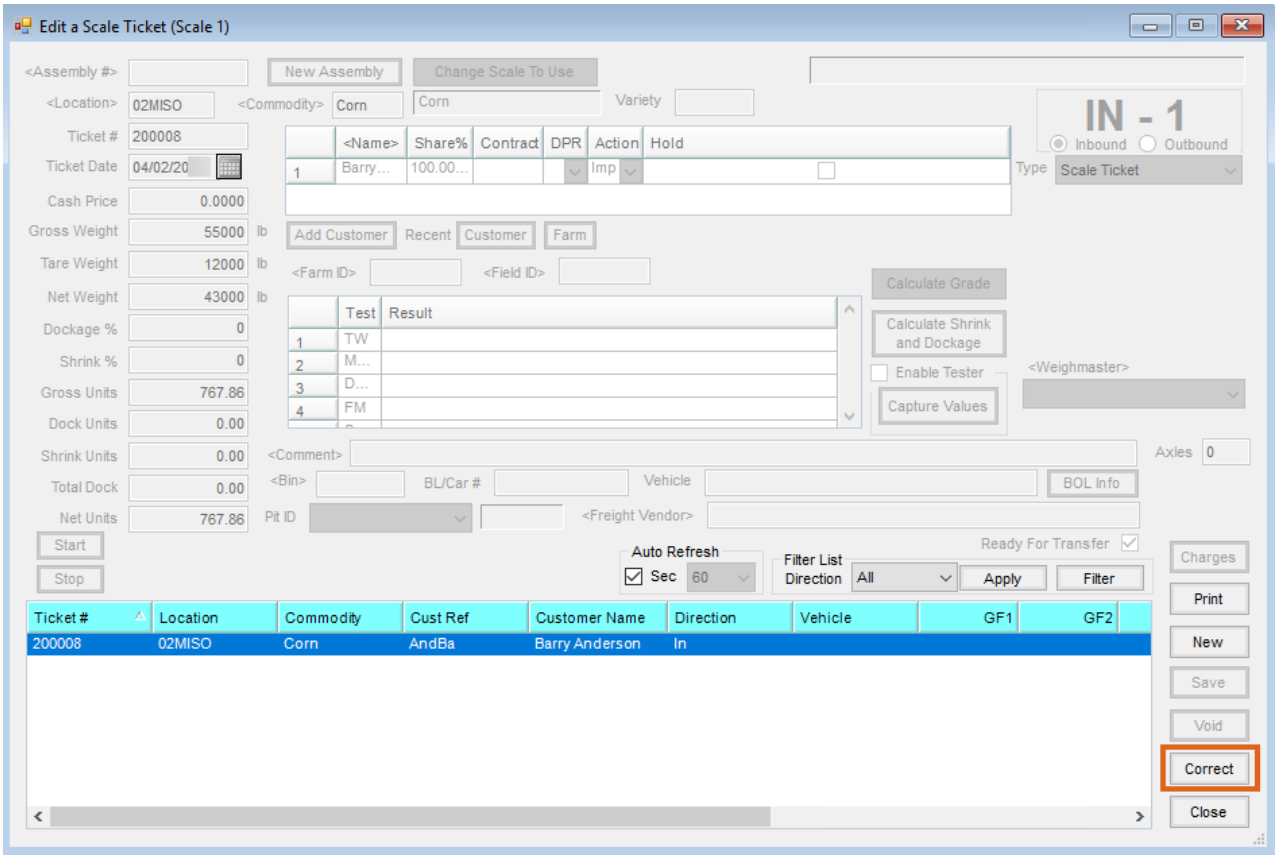
- The Standard model where Scale Tickets are directly associated to the Assembly
- Scale Ticket Level Management where Scale Tickets have an independent relationship to the Assembly.

Setup for these two models is inherently different and therefore not interchangeable within Grain.

The information in this article is specific to the Scale Ticket Level Management model.

When a new STLM Scale Ticket is saved, it is transferred to Grain, updating the DPR and contracts. If an error is discovered, it can be corrected by editing a Scale Ticket at *Grain / Agvance Grain Scale Interface / Operations / Scale Ticket*.

If a Scale Ticket has been transferred to Grain and not *Posted*, the **Correct** button is available.



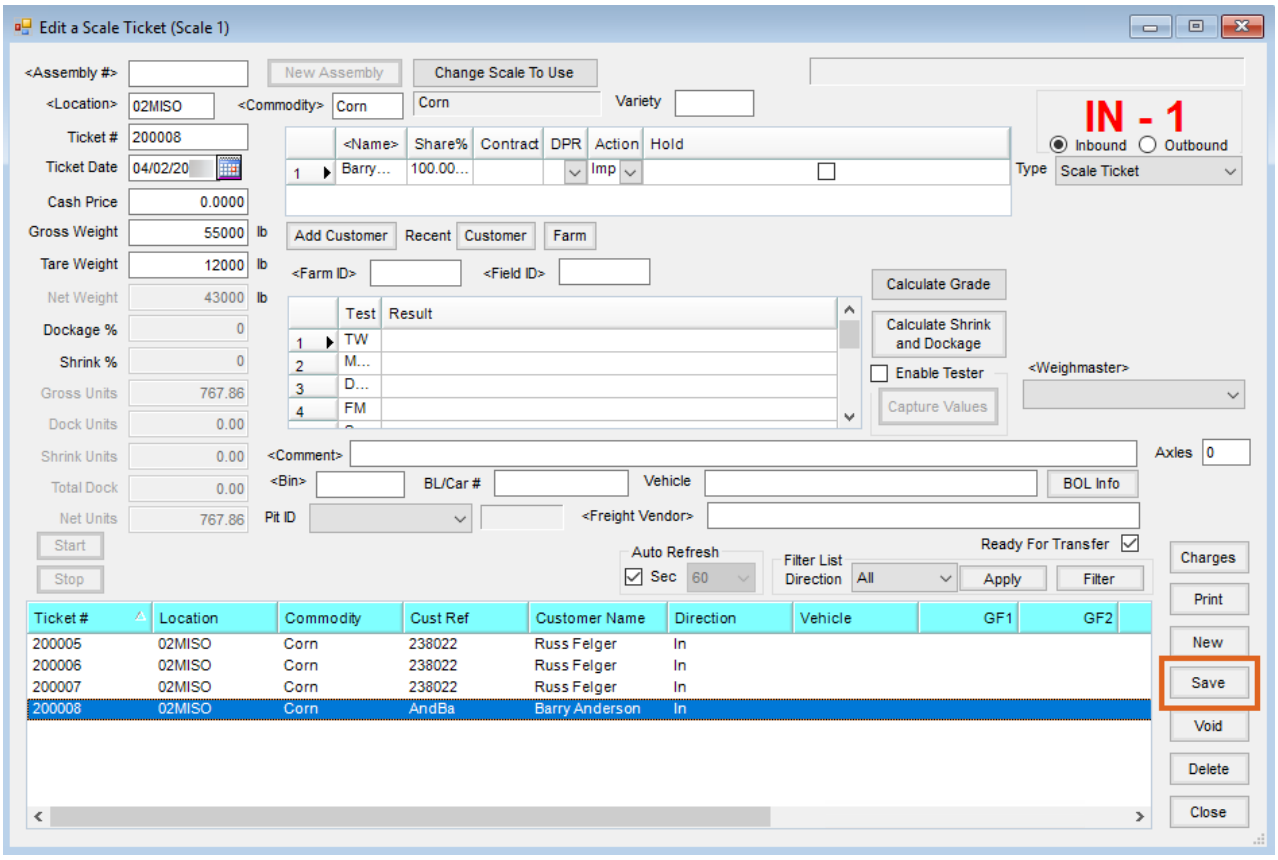
Impacts of the Correct Button

Using the **Correct** button immediately deletes the ticket in Grain, updates the DPR and contract and marks the Scale Ticket as not printed and not transferred. The ticket number is deleted, and counting continues without

skipping or duplicating a number.

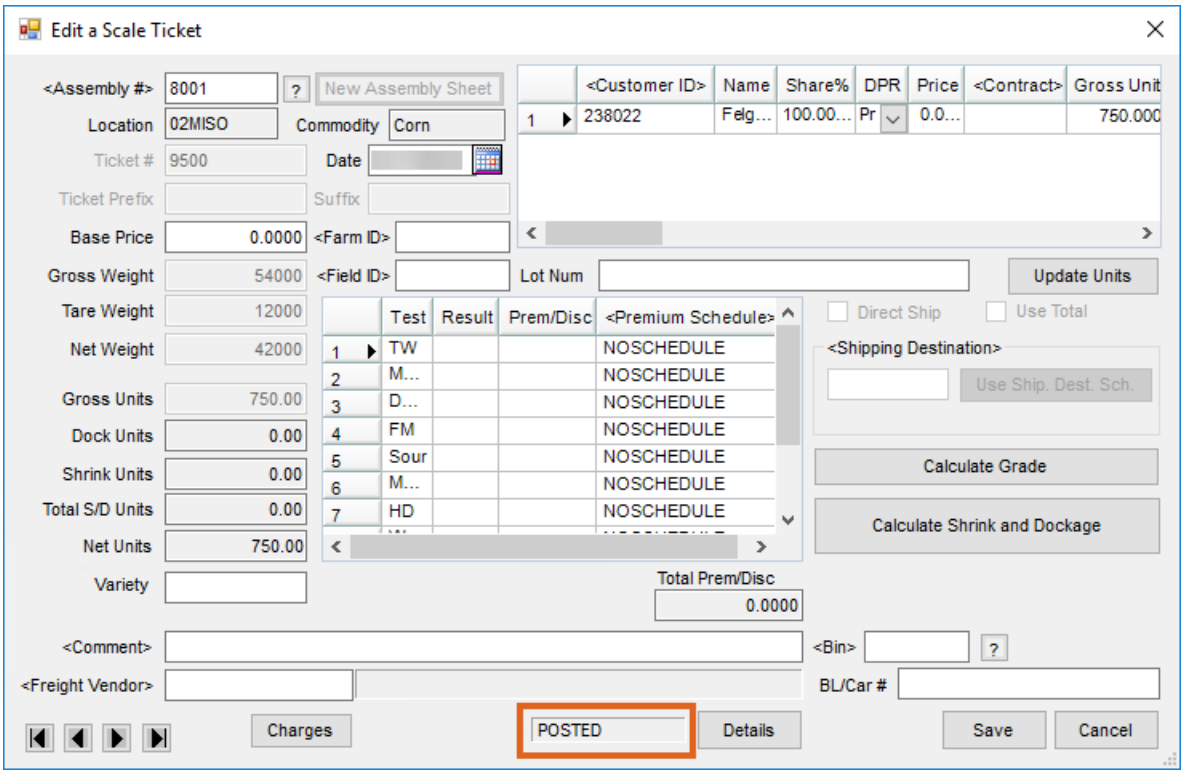
Correcting the Data

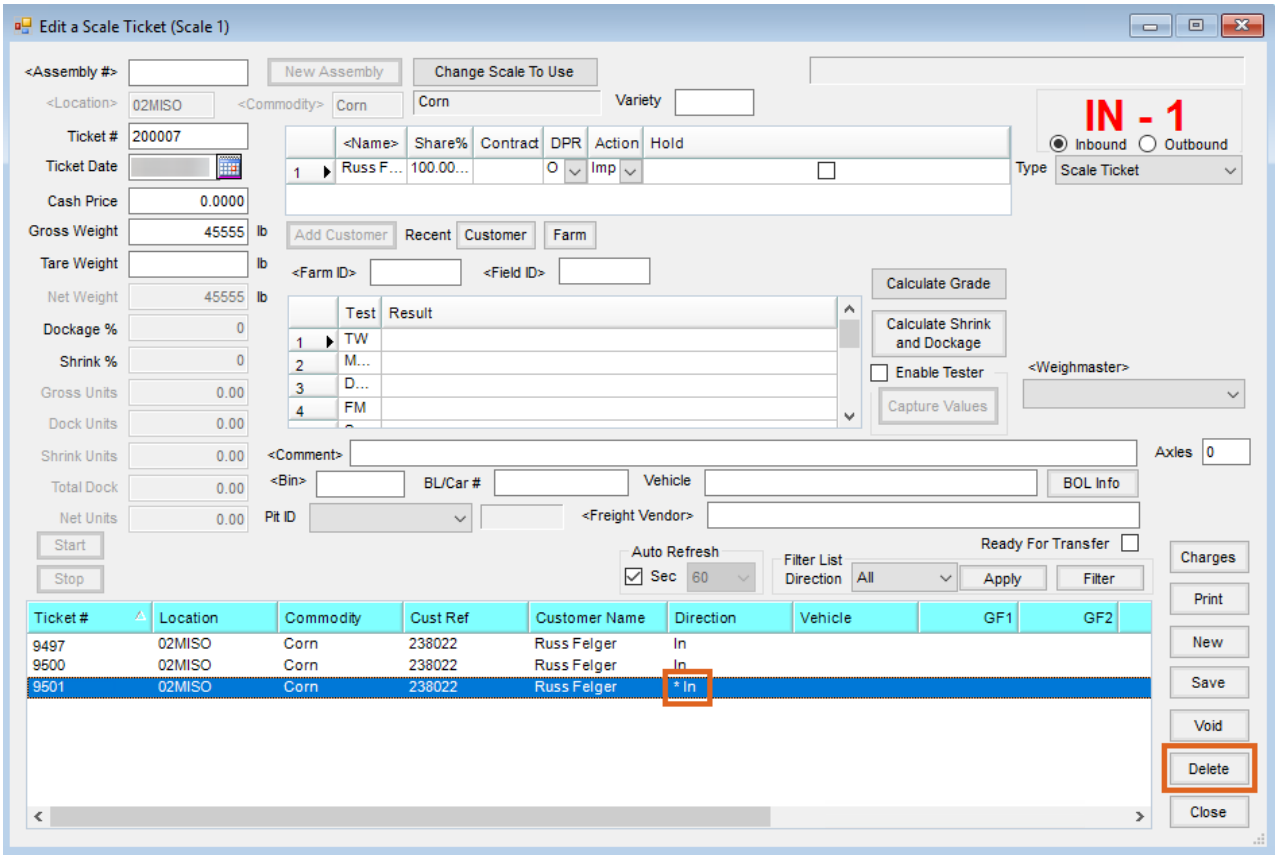
Highlight the ticket and select **Correct** to display the *Edit a Grain Scale Ticket* window. Make necessary corrections to the ticket and select **Save** to transfer the Scale Ticket into Grain.



Delete Scale Ticket

If a Scale Ticket is *Posted* in Grain or, if a ticket is in process (designated by an asterisk), the **Correct** button will not display. The **Delete** button allows removal of the ticket and the ability to start over.





User Security for Access to the Correct and Delete Buttons

Allowing use of the **Correct** or **Delete** button can be designated on the User Role by selecting **Roles** at *Hub / Setup /*

Users and navigating to the *Window Restrictions* tab.