Grower360 Settings

Account Settings

The name displayed here is the name associated with the customer's account.

Account Settings

Name
Tommy Tester

Customers can edit the account name by selecting the **Pencil** icon, editing the name, then selecting the **Check Mark** to save the edited name or the red **X** to cancel out of the edit without saving changes.

Alert Notifications

Email Notifications

Turning the *Email Notifications* toggle on allows customers to start receiving notifications from the retailer in their email inbox. When this option is turned on, notifications sent from the retailer will be delivered to the email address listed here. Customers may select which type of notification to receive via email by turning toggles on or off.

Note: For new Grower360 users, the *Custom Application* and *Work Orders* options are defaulted to off.

When Dispatch jobs are marked as *Complete*, email notifications are sent.

Note: If the *Email Notifications* toggle is turned off, notifications will still be received on the customer's account through the *Notifications* feature. To view these notifications, the customer can select the **Bell** icon at the top of the page. A red number tag displays next to the **Bell** icon when a new notification is available.

Text Notifications

The *Text Notifications* option can be turned on to allow customers to receive text notifications for completed application jobs.

1. Turn on the *Text Notifications* toggle.

2. A *Terms & Conditions* window displays. Read through these terms carefully, then select **I Agree**.

Terms & Conditions

You acknowledge, understand and agree as follows:

Messaging and Data rates may apply. These would be charged by, and be payable by you to, your mobile service provider.

We shall not be held liable for any delays in the receipt of our text message to you, as its delivery is subject to effective transmission from your mobile service provider.

We cannot guarantee confidentiality for the contents of the text notifications you receive.

In addition, if you decide you no longer want to subscribe, you can respond to any text notification you receive by texting in the word STOP as your reply back to any message or by changing your settings within the app.

Cancel   I Agree

3. Select the **+** next to *Add Phone Number* to enter the *Phone Number* and optionally a *Description* of who will be receiving notifications. Select the **Check Mark** to save.

Description

Phone Number
555-555-5555

4. Optionally choose the **+** to *Setup off hours for text notifications*. Setting up text notification hours ensures notifications will not be received outside of the selected hours. Enter the desired times in the *Turn my notifications ON at* and *Turn my notification OFF at* fields then select **Save**.

Text Notification Hours

Turn my notifications **ON** at

08 : 00 AM ▾ 🕐

Turn my notifications **OFF** at

05 : 00 PM ▾ 🕐

❗ You will not receive text notifications sent outside of these hours.

Cancel   Save

5. Customers may select which type of notification to receive via text by turning the toggles on or off.

    Note: For new Grower360 users, the *Custom Application* and *Work Orders* options are defaulted to off.

Text notifications can be turned on or off at any time. The *Phone Number* and *Text Notifications Hours* settings can be edited at any time by selecting the **Pencil** icon. Additionally, *Text Notification Hours* can be discarded by selecting the **Trash Can** icon.

When Dispatch jobs are marked as *Complete*, notifications are sent.

Additional phone numbers can be added for Text Notifications by selecting **Add an Additional Phone Number for Text Notifications**. As with the primary phone number setup, customers may select which type of notification to receive at the additional phone number by turning toggles on or off.

➕   Add an additional Phone Number for Text Notifications

Sent Notifications

The ability to see notifications sent to customers is available in SKY Admin. See **Grower360 Notifications - SKY Admin** for more information.