## Gap Analysis Dashboard

Last Modified on 04/22/2022 2:59 pm CDT



## **Purpose**

The Gap Analysis dashboard can be used to identify customers doing a significant amount of business with one line of business but little or none with other related product lines.

## **Details**

Filters applying to all tabs are set on the *Filters* tab. The *Minimum Sales Dollar* filter can be used to include only those whose total purchases for the selected time period are at least the amount entered. The *Date* filter can be used to include only Invoices with a date in that period. Choose a *Department Type* to determine how the lines of business will be grouped (i.e. *Department Names, Sales Classes, Department Category*, etc.). After choosing a *Department Type*, the *Department* filter can be used to select which Departments/Sales Classes/Categories to include.

On the *Department Ranking* tab, the *MinMax Gap* column calculates the difference between the best ranking and worst ranking based on sales dollars. The *Total Gap* column is calculated by subtracting each of the customer's rankings from their best ranking and then summing the differences.

This dashboard honors user restrictions based on customer location.