# End of Periods FAQs

**Q. I have logged into a prior year data set and I am not seeing any journal entries, customer or vendor activity, but when I run a trial balance my G/L accounts all have the right balances. Most of the reports I run show G/L accounts, customers, and vendors to be out of balance.**

A.  In this instance, the user was logged into a payroll dataset rather than a fiscal year dataset. Fiscal year datasets begin with "FY" while Payroll datasets begin with "PY" at the *Main Menu / Log In Screen*. Try exiting out of the prior year dataset and re-entering Agvance selecting the correct "FY" dataset. Payroll datasets contain archived payroll information and only payroll data is available to be viewed.