Default Salesperson Hierarchy for Imported Energy Tickets Last Modified on 12/28/2021 10:25 am CST

The following steps outline Agvance's process to populate the Salesperson field on an Invoice created by importing an Energy Ticket:

- 1. The Energy Tank for the salesperson is referenced first.
- 2. If a salesperson does not exist on the Tank, the Ship To address is used.
- 3. If there is no salesperson on the Ship To address, the customer file is used. In the case of a split Invoice, the first customer in the Bill Split is used to determine the salesperson.
- 4. If there is no salesperson on the customer file, the Salesperson field will not populate but may be manually entered.