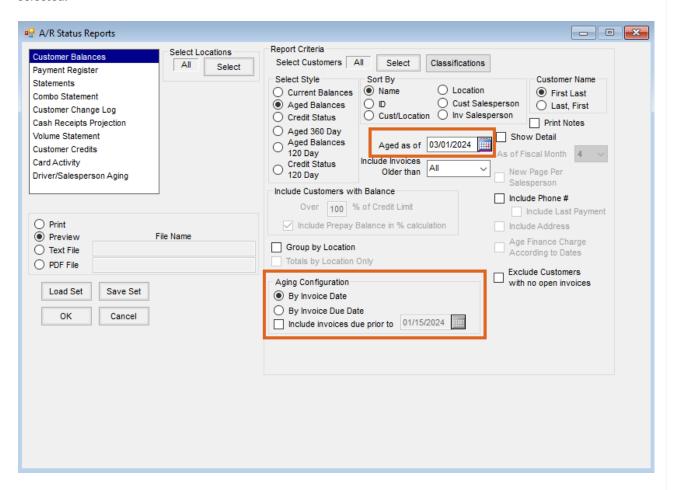
Customer Aged Balances Report

Last Modified on 10/30/2025 3:35 pm CDT

The Aged Balances style of Customer Balances reports at Accounting Reports / Accounts Receivable / A/R Status / Customer Balance will default in the Aging Configuration selection based on the aging configuration preference set on the A/R tab at Accounting / Setup / Preferences. Invoices will be aged on the report based on the Aged as of date selected.



- Select Locations Choose a specific Location based on the Customer's profile. The default is All.
- Select Customers Choose a specific Customer or group of Customers. The default is All.
- Select Style There are three different aged balance reports:
 - Aged Balances This displays open Invoices aged as of a specific date.
 - Aged 360 Day This shows the different balances aged up to 360 days.
 - Aged Balances 120 Day This displays the different aged balances up to 120 days.
- Sort By Options available include Name, ID, Cust/Location, Location, Cust Salesperson, and Inv Salesperson.
 - Name, ID, and Cust/Location displays Customers in order based on what is selected.
 - Location, Cust Salesperson, and Inv Salesperson enables the New Page Per Salesperson option.
- Customer Name Choose to display names First, Last or Last, First on the report.
- Aged as of Invoices will be aged based on this date.

- Include Invoices Older than This option is not available if using Include invoices due prior to.
 - All This will include all open Invoices including Customers who have no open Invoices but only have
 Prepay and/or Unapplied Cash balances.
 - Other The report will display information according to the time selected but will not include
 Customers with no open Invoices.
- Print Notes Check this option to print the Notes entered on the Customer's Credit tab.
- Show Detail Checking this option includes the Invoice number, date, and due date.
- New Page Per Salesperson A new page is displayed per Salesperson or Location. This option is only available when sorting by Location, Cust Salesperson, or Inv Salesperson.
- Include Phone # The Customer's phone number will be displayed under the Customer's name.
 - Include Last Payment The date and amount of the last payment made by the Customer is included.
- Include Address The address is included on the report. This is only available with the Aged 360 Day style.
- Age Finance Charge According to Dates This includes finance charges according to the selected date. This is only available with the *Aged 360 Day* style.
- Exclude Customers with no open invoices This option excludes Customers who only have a Prepay or Unapplied Cash balance and no open Invoices.
- **Group by Location** Balance reports are shown by each Location.
- Totals by Location Only This only shows the overall totals for each Location. The *Include Phone #* option cannot be checked with this option since totals are by Location only.
- Aging Configuration
 - By Invoice Date This displays all open Invoices in the order of their Invoice Date based on the Aged as
 of date.
 - **By Invoice Due Date** This will display all open Invoices in the order of their Invoice *Due Date* based on the *Aged as of* date.
 - Include invoices due prior to When checked, all open Invoices with a Due Date prior to the date selected will be included. The date here defaults to the oldest open Invoice. This includes Customers with no open Invoices but only Prepay/Unapplied Cash balances.