Bookings - SKY Order

Last Modified on 01/08/2024 8:49 am CST

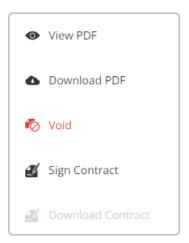
Overview

Use the Search field to search for Bookings by Ticket number, Date, Customer, or Location.

Select the **Ellipsis** icon to View PDF, Download PDF, or Void.



Booking Contracts have Sign Contract and Download Contract as additional options under the Ellipsis.



Note: In Agvance, a *Contract Format* must be selected on the Booking before saving for these options to be available.

Selecting **Sign Contract** opens the contract to review. Select **Sign Contract** again to have the Customer sign the contract, then choose **Accept**.



Add a Booking

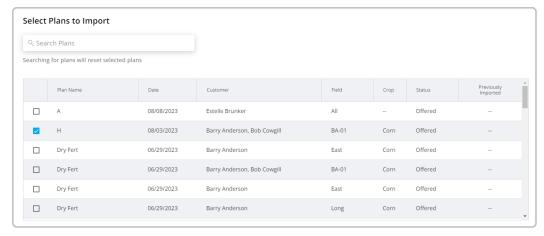
Bookings can be added by selecting the + Add Order icon at the bottom right corner of the page then choosing + New as Booking.

Note: Auto-numbering for Bookings must be turned on in Agvance to create a Booking in Order. The timing of turning this feature on impacts Agvance data. Please contact SSI for assistance.

Step 1: Order Details

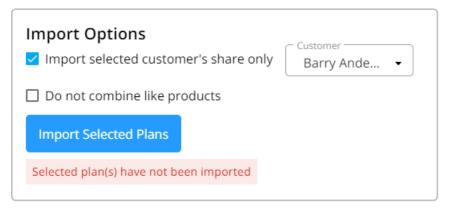


- 1. Select the Location for the Booking.
- 2. The Salesperson defaults as the Salesperson selected on the User profile in SKY Admin and can be adjusted.
- 3. Import Plans into the Booking by choosing **Import Plan** to display the *Select Plans to Import* section. From here, search for Plans or scroll through the table to find and check the appropriate Plan(s). Importing Plans automatically populates the Splits, Payment Terms, Products, and Pricing.

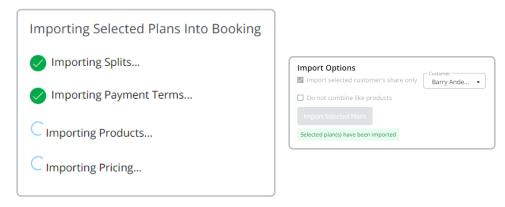


Note: Searching for Plans will reset selected Plans.

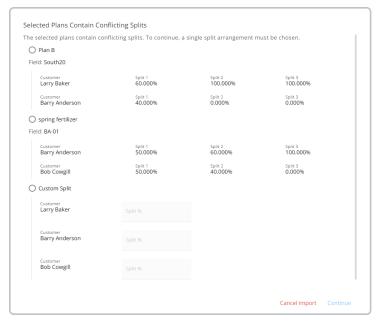
4. Under Import Options, one customer's share of a Plan can be imported by selecting Import selected customer's share only and indicating the Customer from the drop-down. Optionally choose Do not combine like products.
Select Import Selected Plans. A message below Import Selected Plans indicates whether or not the selected Plans have been imported.



5. Upon selecting **Import Selected Plans**, a progress window displays. Once the Plans are imported successfully, the message changes to indicate selected plans have been imported.



If there is a split conflict, choose the appropriate split or enter a custom split and select **Continue**.



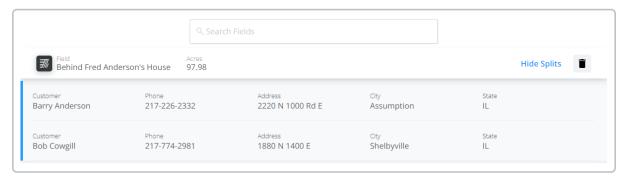
- 6. Optionally indicate the Start and End Date for the Booking.
- 7. Select *Make Order by Field* to create the order by Field, which defaults in the bill split arrangement set on the Field selected in the next step.

Note: If Plans were imported, this step is not available.

8. Select **Next Step** or choose the next step in the process to proceed.

Step 2: Splits

1. Select the customer(s) or field for the Booking by using the *Search Customer/Field* field. If making an order by Field, only one Field may be selected for the order.

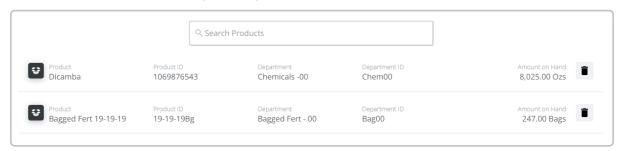


Note: If Plans were imported, the Field will already be populated.

- 2. To remove a customer or Field from the split, select the **Trash Can** icon.
- 3. The first customer listed on the split defaults to 100% of the split. Any subsequent customers selected default at 0% of the split. Use the **Up/Down Arrows** to adjust the split percentage or key in the preferred split arrangements in the *Split* % fields.
- 4. When satisfied with the selected Field or split arrangement, select **Next Step** or choose the next step in the process to proceed.

Step 3: Products

1. To add a product, begin typing a product name in the *Search* bar and select the desired product(s). Choose **Filters** to search for Products in a specific department.



Note: If Plans were imported, the Products from the Plan will already be populated. Additional Products can be added.

- 2. Continue adding products using the Search Products field.
- 3. To remove a product, select the **Trash Can** icon.
- 4. When all products have been added, select **Next Step** or choose the next step in the process to proceed.

Step 4: Pricing

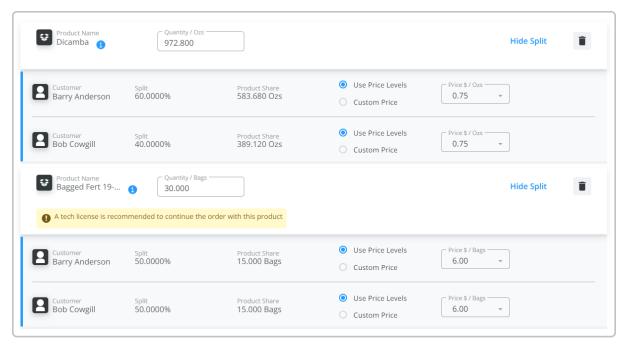
1. Optionally select Payment Terms and/or a Booking Contract by choosing from the drop-downs. These must first be set up in Agvance.



2. Review/edit any information in the Splits section.



3. Enter a quantity for each product and press the **Tab** key on the keyboard to move to the next detail for that product.



Note: Products that are a part of a Technology Group will display the customer's license number if applicable. If the customer(s) on the order do not have a tech license and the *Booking Check Method* is set to *Warn Only* on the Tech Group at *Hub / Setup / Company Preferences / Product*, a message will display below the product stating *A tech license is recommended to continue the order with this product* but will allow the Booking to be saved. If set to *Restrict Sale*, a message will display below the product stating *A tech license is required to continue the order with this product* and will prevent moving on to the next step/saving the Booking.

- 4. Select the appropriate Pricing option for each customer. This allows customers on a split to be priced independently.
 - Use Price Levels This adds the default price in the Price \$ field. If multiple Price Levels are available, they can be chosen by selecting the down-arrow in the Price \$ field. If this option is selected and there are no Price Levels established, a Price \$ must be manually entered in order to complete the Order.
 - Custom Price This changes the price to 0 and a custom price can be entered in the Price \$ field.
- 5. When all products have been added, choose **Next Step** or select the next step in the process to proceed.

Step 5: Review Order

- 1. Review all details of the Booking including Location, Order Status, Salesperson, Split Information, Product Information, and Product Total.
- 2. Make corrections by choosing **Previous Step** to navigate to the previous step or select the appropriate stage from the process list.
- 3. For Booking Contracts, a Seller Signature can be applied by checking the Assign Seller Signature option. If the Seller Signature Only From Logged In User option is selected at Accounting / Setup / Preferences on the A/R tab, the user logged in will default in the drop-down and cannot be changed. If this option is NOT checked, the

Seller Signature can be selected from the drop-down.

Note: A signature must be set up in SKY. Additionally, a *Contract Format* must be selected when adding the Booking.

- 4. Add any *Notes* to include in the Agvance transaction as comments.
- 5. When satisfied with the Booking details, select Save.

